



### BAY AREA FREEWAY SERVICE PATROL STATISTICS (Nov. 2007)

Problem Type:	BEATS																																					SANTA CRUZ							
	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%				
• Mechanical Problem	40	59	45	72	27	105	13	30	40	35	71	43	13	51	34	44	11	4	7	23	47	7	72	76	24	7	45	27	53	19	35	23	24	2	7	32	8	15	11	1301	12.5%				
• Flat Tire	36	101	51	54	42	119	22	22	71	58	50	43	32	32	38	80	9	2	22	33	45	24	65	98	45	7	46	47	65	14	42	35	36	10	5	41	11	13	37	1603	15.4%				
• Out of Gas	38	66	40	44	24	58	19	13	42	47	51	34	10	48	21	58	8	3	14	17	37	23	23	37	22	9	73	32	31	12	35	15	27	14	9	18	10	3	18	1103	10.6%				
• Overheat	19	19	4	12	7	20	1	11	9	8	14	4	2	6	12	22	0	0	6	15	19	3	8	11	18	1	8	6	9	5	10	11	5	0	0	8	2	1	4	320	3.1%				
• Traffic Collision	33	62	66	33	37	64	7	14	68	80	57	56	14	30	42	28	11	8	6	35	43	13	28	37	36	1	40	6	19	4	25	13	4	16	5	20	11	3	15	1090	10.5%				
• Dead Battery	1	12	8	9	4	2	1	2	10	6	9	0	2	4	7	24	3	0	0	8	6	0	4	2	11	2	11	7	1	3	1	1	1	2	1	3	1	1	2	172	1.7%				
• Abandoned Vehicle	30	61	44	45	32	28	13	18	41	78	21	17	8	46	18	34	15	1	26	28	45	9	40	59	42	16	71	37	55	15	59	14	46	23	7	22	17	19	24	1224	11.8%				
• In-lane Hazard	26	17	18	48	19	22	6	1	34	20	2	34	18	4	27	3	0	10	4	3	4	13	14	16	15	18	39	4	10	1	15	4	14	0	2	48	7	0	11	551	5.3%				
• Other	58	121	18	27	11	32	12	44	31	24	4	19	2	13	63	0	1	2	15	29	8	4	36	11	16	34	30	6	27	25	102	14	32	8	4	72	4	2	35	996	9.6%				
• Assist FSP Beat Partner	3	3	2	5	0	4	3	4	9	10	0	4	1	0	2	0	0	0	0	2	3	1	0	0	0	0	2	2	0	2	0	2	2	0	0	0	0	0	0	3	69	0.7%			
• Provided Transportation	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	4	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	4	13	0.1%			
• Unable To Locate	12	10	3	0	12	0	0	3	8	10	1	1	0	0	9	1	0	4	0	3	3	0	6	0	0	1	12	6	2	1	7	3	1	2	1	5	0	1	1	129	1.2%				
• Refused FSP Service	3	5	23	18	17	5	0	17	16	12	50	1	0	0	30	0	1	0	17	0	20	8	0	30	4	21	31	1	13	5	25	16	1	0	3	31	31	0	1	456	4.4%				
• Cancelled Assignment	0	0	0	0	0	1	0	0	1	1	0	2	1	4	5	0	0	1	0	0	0	0	1	0	1	0	5	1	0	1	0	1	3	0	1	0	1	0	0	4	35	0.3%			
• Drive-Off	42	16	14	36	41	54	6	53	17	16	19	8	3	12	20	0	6	0	11	26	59	7	33	0	23	51	53	11	52	10	119	2	51	5	1	44	0	0	25	946	9.1%				
• Help Enroute	9	11	8	5	0	13	6	2	52	13	10	12	5	13	0	9	8	4	2	17	13	2	25	1	14	1	0	11	27	0	14	0	20	20	0	2	0	0	19	368	3.5%				
<b>TOTAL.....</b>	<b>350</b>	<b>563</b>	<b>344</b>	<b>408</b>	<b>273</b>	<b>529</b>	<b>109</b>	<b>234</b>	<b>449</b>	<b>418</b>	<b>359</b>	<b>278</b>	<b>111</b>	<b>263</b>	<b>328</b>	<b>303</b>	<b>73</b>	<b>39</b>	<b>130</b>	<b>239</b>	<b>353</b>	<b>114</b>	<b>359</b>	<b>378</b>	<b>271</b>	<b>170</b>	<b>464</b>	<b>204</b>	<b>367</b>	<b>114</b>	<b>492</b>	<b>156</b>	<b>264</b>	<b>104</b>	<b>45</b>	<b>347</b>	<b>102</b>	<b>58</b>	<b>214</b>	<b>10,376</b>	<b>100%</b>				
% Involving People:	47.7%	56.7%	62.2%	54.9%	51.6%	69.6%	57.8%	39.3%	53.5%	56.0%	70.2%	64.7%	65.8%	65.0%	47.0%	84.5%	57.5%	43.6%	42.3%	54.8%	55.8%	61.4%	55.7%	69.0%	57.6%	15.9%	48.1%	61.3%	48.5%	50.0%	30.1%	62.8%	36.7%	42.3%	60.0%	35.2%	42.2%	62.1%	40.7%	53.9%	42.9%	54.8%	48.8%		
Requiring Push #	14	21	30	17	3	10	0	11	25	10	8	3	1	0	9	4	0	2	2	2	3	8	2	3	4	0	9	3	8	1	1	7	3	3	0	2	1	0	1	231	1.6%	0.0%	0.8%		
% Pushed*:	4.0%	3.7%	8.7%	4.2%	1.1%	1.9%	0.0%	4.7%	5.6%	2.4%	2.2%	1.1%	0.9%	0.0%	2.7%	1.3%	0.0%	5.1%	1.5%	0.8%	0.8%	7.0%	0.6%	0.8%	1.5%	0.0%	1.9%	1.5%	2.2%	0.9%	0.2%	4.5%	1.1%	2.9%	0.0%	0.6%	1.0%	0.0%	0.5%	2.2%	1.6%	0.0%	0.8%		
Requiring Tow #	38	40	34	21	15	45	6	19	20	30	17	43	18	35	31	39	11	6	11	17	17	7	40	69	8	2	19	13	34	12	31	12	19	2	5	31	7	11	19	854	15.9%	21.0%	18.4%		
% Towed*:	10.9%	7.1%	9.9%	5.1%	5.5%	8.5%	5.5%	8.1%	4.5%	7.2%	4.7%	15.5%	16.2%	13.3%	9.5%	12.9%	15.1%	15.4%	8.5%	7.1%	4.8%	6.1%	11.1%	18.3%	3.0%	1.2%	4.1%	6.4%	9.3%	10.5%	6.3%	7.7%	7.2%	1.9%	11.1%	8.9%	6.9%	19.0%	8.9%	8.2%	15.9%	21.0%	18.4%		
Service Rating:																																													
Rating: excellent	24	15	13	23	15	19	3	11	17	23	6	5	1	16	18	12	6	2	3	4	28	5	15	11	1	12	28	5	20	6	14	9	8	12	2	21	10	9	4	456	0	0	0		
Rating: tot>	25	15	15	25	17	21	3	15	17	23	6	5	1	17	18	12	6	2	3	5	29	5	15	14	1	12	28	5	20	6	14	11	8	12	2	21	11	10	4	479	0	0	0		
percent>	96.0%	100.0%	86.7%	92.0%	88.2%	90.5%	100.0%	73.3%	100.0%	100.0%	100.0%	100.0%	100.0%	94.1%	100.0%	100.0%	100.0%	100.0%	80.0%	96.6%	100.0%	100.0%	78.6%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	81.8%	100.0%	100.0%	100.0%	100.0%	90.9%	90.0%	100.0%	95.2%	#DIV/0!	#DIV/0!	#DIV/0!			
Avg. Wait Time (min):																																													
2.5->	10	7	7	13	3	9	2	3	7	8	2	3	1	9	12	8	2	2	2	2	14	3	7	3	1	5	17	2	8	2	5	2	1	5	1	15	5	5	1	214	44.7%	0	0	#DIV/0!	
7.5->	3	5	5	6	6	6	0	7	4	6	3	1	0	4	4	3	3	0	0	0	6	1	3	6	0	5	8	2	8	3	6	5	5	4	0	3	4	1	2	138	28.8%	0	0	#DIV/0!	
15->	8	0	2	3	4	3	1	2	4	2	0	0	0	2	2	0	0	0	1	0	6	1	3	5	0	1	3	1	1	1	0	1	1	2	0	2	1	2	0	65	13.6%	0	0	#DIV/0!	
25->	1	2	0	2	2	3	0	2	2	5	1	1	0	2	0	1	0	0	2	3	0	1	0	0	0	0	0	3	0	1	1	1	1	1	1	1	1	2	1	44	9.2%	0	0	#DIV/0!	
over 30->	3	1	1	1	2	0	0	1	0	2	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	2	2	0	0	0	0	0	0	0	0	18	3.8%	0	0	#DIV/0!	
Total	25	15	15	25	17	21	3	15	17	23	6	5	1	17	18	12	6	2	3	5	29	5	15	14	1	12	28	5	20	6	14	11	8	12	2	21	11	10	4	479	100%	0	0	#DIV/0!	
Avg....	14.9	11.0	9.7	9.3	16.6	8.9	6.7	13.3	9.3	14.8	8.8	8.0	2.5	7.8	5.0	5.6	8.8	2.5	6.7	23.0	8.4	6.0	11.3	9.1	2.5	10.4	5.3	7.0	8.5	7.1	14.5	18.4	10.0	8.1	13.8	5.5	7.5	10.0	10.6	9.9					
Avg. Asst/Hr/Trk:	0.8	1.0	1.0	0.8	0.6	0.9	1.1	0.7	0.7	0.7	0.8	0.8	0.3	0.6	1.0	1.0	0.6	0.3	0.5	0.8	0.9	0.5	0.8	0.8	0.9	1.5	1.1	0.9	1.0	0.9	1.7	0.6	1.0	0.5	0.4	1.2	0.8	0.4	0.7	0.8	0.4	0.4	0.8	0.4	0.4
# of trucks(peak hr.)	3	2	2	3	4	4	2	4	3	3	2	1	2	2	2	1	1	1	2	3	2	3	3	2	2	2	2	2	2	2	1	2	2	1	2	3	3	3	3	3	1	1	1	1	
Monthly Truck Hours	463.5	587	340	492	427.5	608	95	340	644	608	456	340	95	435	338	304	114	144	282	304	399	228	456	475.5	304	114	427.5	228	382.5	133	288	247	264	228	114	288	123.5	133	288	12538	186	138			
Vehicle Location																																													
• In-Lane	53	49	43	80	23	47	8	23	56	45	33	67	23	15	49	12	0	14	9	19	23	20	22	19	10	19	40	5	15	5	22	7	14	5	0	52	8	3	10	967	9.3%	22	12	34	27.20%
• Right Shoulder	232	418	237	303	186	419	82	147	294	283	294	174	71	217	217	256	59	22	115	204	277	74	292	248	198	99	322	164	274	95	388	119	171	83	37	250	85	43	164	7613	73.4%	36	35	71	56.80%
• Left Shoulder	31	15	24	2																																									