BAY AREA FREEWAY SERVICE PATROL STATISTICS

(Nov. 2006)

Problem Type:	BEATS																																				SANTA CRUZ			
	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#018	#019	#020	#021	#022	#023	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	TOTAL	%	#017	#024	TOTALS	%
• Mechanical Problem	27	88	44	43	41	141	10	16	57	42	52	59	12	115	41	40	15	14	38	60	15	44	88	40	56	13	45	19	29	24	30	24	8	41	3	1434	14.9%	13	14	27	17.8%
• Flat Tire	26	130	46	69	56	132	35	26	90	40	45	58	16	58	17	70	8	6	21	51	23	57	92	51	70	66	33	22	25	35	38	33	6	47	21	1619	16.8%	7	6	13	8.6%
• Out of Gas	24	56	27	42	22	52	6	19	36	25	45	26	9	25	19	47	16	6	19	35	11	34	35	18	56	42	17	9	21	25	18	22	7	29	8	908	9.4%	3	3	6	3.9%
• Overheat	13	28	12	19	10	18	7	14	12	7	9	6	1	5	6	23	2	4	11	13	4	11	14	7	12	7	10	3	7	4	6	6	1	7	1	320	3.3%	4	1	5	3.3%
• Traffic Collision	15	50	44	43	33	64	4	9	69	48	50	51	29	45	26	31	11	13	39	64	25	42	39	25	41	14	15	11	31	29	5	41	9	21	15	1101	11.5%	11	14	25	16.4%
• Dead Battery	5	5	9	9	11	15	1	6	15	4	3	2	0	6	2	23	0	1	2	6	2	7	7	7	8	14	4	3	8	0	4	1	0	7	0	197	2.0%	6	0	6	3.9%
• Abandoned Vehicle	26	45	44	80	45	33	10	10	57	41	33	22	9	18	20	39	16	13	27	43	13	32	60	36	82	35	43	11	32	18	33	28	11	41	15	1121	11.7%	4	6	10	6.6%
• In-lane Hazard	21	13	12	54	13	22	11	6	55	38	2	28	9	10	13	7	4	4	8	21	11	22	16	6	36	13	5	4	8	12	5	8	6	20	1	524	5.5%	13	10	23	15.1%
• Other	24	18	44	24	15	53	17	25	29	11	2	10	6	14	5	0	14	31	20	31	4	17	24	7	21	24	3	13	50	11	11	34	3	47	0	662	6.9%	5	0	5	3.3%
• Assist FSP Beat Partner	15	0	7	4	4	7	2	0	5	14	0	4	0	3	0	3	0	0	1	2	2	3	9	0	0	0	1	0	5	4	0	1	0	5	0	101	1.1%	2	5	7	4.6%
• Provided Transportation	1	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	2	1	0	0	0	0	0	0	0	1	0	2	3	16	0.2%	0	0	0	0.0%
• Unable To Locate	28	7	2	1	12	3	0	1	19	15	8	2	1	6	0	4	3	0	10	2	0	10	5	3	7	2	0	4	10	5	0	10	0	4	0	184	1.9%	3	6	9	5.9%
• Refused FSP Service	12	0	13	10	22	6	0	1	16	5	53	2	6	8	1	0	4	1	0	17	1	0	4	2	2	0	9	7	16	27	20	0	0	10	6	281	2.9%	1	0	1	0.7%
• Cancelled Assignment	13	0	0	0	8	0	0	0	4	4	0	2	0	1	0	2	0	0	5	13	0	4	2	0	3	0	0	2	11	0	0	10	1	2	0	87	0.9%	2	1	3	2.0%
• Drive-Off	24	2	19	34	35	39	2	0	15	17	29	28	9	24	10	1	10	9	11	60	5	22	12	16	52	0	27	4	71	11	5	28	3	54	4	692	7.2%	4	5	9	5.9%
• Help Enroute	20	0	13	21	18	5	0	5	46	22	12	6	4	11	8	8	7	0	19	0	8	35	6	8	14	4	29	0	13	0	2	16	6	0	0	366	3.8%	3	0	3	2.0%
TOTAL.....	294	442	340	453	345	590	105	138	525	333	343	306	111	349	168	298	110	102	231	418	124	342	415	227	460	234	241	112	337	205	177	263	61	337	77	9,613	100%	81	71	152	100.0%
% Involving People:	37.4%	80.8%	53.5%	49.7%	50.1%	71.5%	60.0%	65.2%	53.1%	49.8%	59.5%	66.0%	60.4%	72.8%	66.1%	78.5%	47.3%	43.1%	56.3%	54.8%	64.5%	57.0%	66.3%	65.2%	52.8%	66.7%	51.5%	59.8%	35.9%	57.1%	57.1%	48.3%	50.8%	45.1%	62.3%		58.0%	54.3%	53.5%		53.9%
Requiring Push #	7	35	1	32	5	12	1	7	39	15	15	3	3	13	8	7	0	3	3	11	11	4	4	4	4	7	2	1	1	6	1	7	0	1	0	273		5	1	6	
% Pushed*:	2.4%	7.9%	0.3%	7.1%	1.4%	2.0%	1.0%	5.1%	7.4%	4.5%	4.4%	1.0%	2.7%	3.7%	4.8%	2.3%	0.0%	2.9%	1.3%	2.6%	8.9%	1.2%	1.0%	1.8%	0.9%	3.0%	0.8%	0.9%	0.3%	2.9%	0.6%	2.7%	0.0%	0.3%	0.0%		2.8%	6.2%	1.4%		3.9%
Requiring Tow #	59	65	35	24	37	31	7	9	24	35	18	70	25	40	32	37	17	6	34	29	23	38	71	18	20	12	28	12	25	12	14	9	11	42	9	978		15	20	35	
% Towed*:	20.1%	14.7%	10.3%	5.3%	10.7%	5.3%	6.7%	6.5%	4.6%	10.5%	5.2%	22.9%	22.5%	11.5%	19.0%	12.4%	15.5%	5.9%	14.7%	6.9%	18.5%	11.1%	17.1%	7.9%	4.3%	5.1%	11.6%	10.7%	7.4%	5.9%	7.9%	3.4%	18.0%	12.5%	11.7%		10.2%	18.5%	28.2%		23.0%
Service Rating: excel>	17	28	1	3	22	9	0	7	30	28	9	2	0	3	13	15	0	12	30	5	8	19	14	5	14	2	3	16	8	27	11	26	0	36	1	424		3	5	8	
tot>	18	32	1	3	23	10	0	7	32	29	9	2	0	3	14	15	0	12	31	5	8	19	14	5	14	2	3	16	8	28	12	28	0	36	1	440		3	5	8	
percent>	94.4%	87.5%	100.0%	100.0%	95.7%	90.0%	#DIV/0!	100.0%	93.8%	96.6%	100.0%	100.0%	#DIV/0!	100.0%	92.9%	100.0%	#DIV/0!	100.0%	96.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	96.4%	91.7%	92.9%	#DIV/0!	100.0%	100.0%		96.4%	100.0%	100.0%		100.00%
Avg. Wait Time (min): 2.5>	10	12	0	2	3	5	0	2	13	9	3	1	0	1	7	9	0	5	8	2	2	6	4	1	3	2	1	4	3	14	2	5	0	18	0	157	35.7%	1	1	2	25.00%
7.5>	3	12	1	1	12	2	0	2	8	9	4	1	0	2	6	6	0	3	13	2	5	5	8	2	8	0	1	8	1	9	4	10	0	8	1	157	35.7%	1	2	3	37.50%
15>	4	5	0	0	2	2	0	2	8	6	2	0	0	0	0	0	0	2	9	1	0	5	2	1	1	0	1	3	1	1	6	10	0	9	0	83	18.9%	1	1	2	25.00%
25>	1	3	0	0	6	1	0	0	3	4	0	0	0	0	1	0	0	1	1	0	1	3	0	1	1	0	0	1	2	4	0	2	0	1	0	37	8.4%	0	1	1	12.50%
over 30>	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	1	0	0	1	0	0	0	6	1.4%	0	0	0	0.00%
Total	18	32	1	3	23	10	0	7	32	29	9	2	0	3	14	15	0	12	31	5	8	19	14	5	14	2	3	16	8	28	12	28	0	36	1	440	100%	3	5	8	100.00%
Avg..... **	7.4	8.4	7.5	4.2	12.1	8.3		15.7	9.0	11.7	7.5	5.0		5.8	6.3	4.5		12.5	9.0	7.0	8.4	10.7	7.1	11.5	12.0	2.5	8.3	8.8	17.5	7.8	10.4	12.4		7.4	7.5	9.3		8.3	11.5	10.3	
Avg. Asst/Hr/Trk:	0.5	0.6	0.9	0.7	0.7	0.8	0.8	0.4	0.7	0.5	0.6	0.9	0.2	0.7	0.5	0.8	0.8	0.6	0.7	0.9	0.5	0.6	0.8	0.6	0.9	0.9	0.6	0.7	1.1	0.5	0.6	1.0	0.5	1.1	0.5	0.7	Avg.	0.5	0.5		
# of trucks(peak hr.)	3	2	2	3	3	4	4	2	4	3	3	2	1	2	2	2	1	1	2	3	2	3	3	2	3	2	2	1	2	2	2	2	1	2	3			1	1		
Monthly Truck Hours	469.5	593	276	498	427.5	589	114	346	650	608	456	327	114	441	343	304	114	150	304	399	228	456	487.5	304	427.5	228	129.5	133	288	247	270	228	114	288	123.5	11475		156	120		

	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#018	#019	#020	#021	#022	#023	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	TOTAL	%	#017	#024	TOTAL	%
Vehicle Location																																									
• In-Lane	39	45	16	70	36	39	9	15	62	56	12	60	23	39	29	22	7	10	33	61	25	42	11	15	41	5	5	8	15	10	5	23	4	21	7	920	9.6%	26	17	43	28.29%
• Right Shoulder	217	354	243	329	234	490	79	112	341	207	266	212	71	261	130	237	87	91	178	274	82	254	307	153	338	218	194	82	236	161	154	188	52	278	64	7174	74.6%	49	28	77	50.66%
• Left Shoulder	18	10	19	6	20	29	3	1	54	33	6	14	10	5	3	16	5	1	16	15	9	17	40	15	42	5	12	12	18	15	8	24	4	7	3	515	5.4%	2	8	10	6.58%
• On-Ramp/Off-Ramp	20	33	62	48	55	32	14	10	68	37	59	20	7	44	6	23	11	0	4	68	8	29	57	44	39	6	30	10	68	19	10	28	1	31	3	1004	10.4%	4	18	22	14.47%
Total	294	442	340	453	345	590	105	138	525	333	343	306	111	349	168	298	110	102	231	418	124	342	415	227	460	234	241	112	337	205	177	263	61	337	77	9613	100%	81	71	152	100.00%
Service Rating by Motorists																																									
• Excellent	17	28	1	3	22	9	0	7	30	28	9	2	0	3	13	15	0	12	30	5	8	19	14	5	14	2	3	16	8	27	11	26	0	36	1	424	96.4%	3	5	8	100.00%
• Good	1	2	0	0	1	0	0	0	2	1	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	1	1	0	0	0	12	2.7%	0	0	0	0.00%
• Fair	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	2	0.5%	0	0	0	0.00%
• Poor	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0.5%	0	0	0	0.00%
Total	18	32	1	3	23	10	0	7	32	29	9	2	0	3	14	15	0	12	31	5	8	19	14	5	14	2	3	16	8	28	12	28	0	36	1	440	100%	3	5	8	100.00%
Pct. Of Survey Returns	16.4%	9.0%	0.5%	1.3%	13.3%	2.4%	0.0%	7.8%	11.5%	17.5%	4.4%	1.0%	0.0%	1.2%	12.6%	6.4%	0.0%	27.3%	23.8%	2.2%	10.0%	9.7%	5.1%	3.4%	5.8%	1.3%	2.4%	23.9%	6.6%	23.9%	11.9%	22.0%	0.0%	23.7%	2.1%	7.9%		6.8%	13.2%	9.8%	

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