BAY AREA FREEWAY SERVICE PATROL STATISTICS
(Oct. 2008)

Problem Type:	#001	#002	#003	#004	#005	#006	#06A	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#034	#035	#036	#037	TOTAL	%
	BEATS																																						
• Mechanical Problem	62	96	58	62	67	72	22	29	65	73	53	16	54	74	36	18	18	49	37	45	20	64	48	24	6	81	20	74	20	36	24	5	32	24	16	23	24	**1547**	**12.9%**
• Flat Tire	43	76	51	69	71	108	37	66	62	54	78	17	51	63	69	30	6	16	45	47	27	68	82	46	21	82	64	72	15	48	39	52	38	70	19	26	47	**1875**	**15.7%**
• Out of Gas	34	75	47	51	37	43	14	30	53	59	40	6	32	37	60	38	7	23	23	42	26	28	34	24	13	41	37	23	11	26	22	21	14	20	11	9	12	**1123**	**9.4%**
• Overheat	26	17	12	14	13	29	9	18	13	16	15	4	10	12	30	4	3	3	7	12	2	17	23	12	3	18	4	28	8	13	10	18	7	13	4	10	3	**460**	**3.9%**
• Traffic Collision	36	69	64	37	43	52	7	58	88	42	43	15	26	45	29	25	4	28	35	46	24	69	27	31	5	47	12	37	10	26	23	4	35	34	18	1	4	**1199**	**10.0%**
• Dead Battery	9	11	6	3	9	6	3	10	6	5	1	2	4	11	10	3	1	1	1	8	1	5	3	7	0	10	5	0	2	5	1	6	4	0	4	2	1	**166**	**1.4%**
• Abandoned Vehicle	20	50	59	33	46	26	8	41	59	30	11	6	51	24	29	31	4	52	34	41	8	34	45	34	16	82	31	40	10	31	13	31	16	24	12	10	23	**1115**	**9.3%**
• In-lane Hazard	5	30	17	41	11	14	11	35	17	3	34	6	4	28	4	2	9	5	6	4	6	37	39	15	7	31	4	14	2	8	14	2	17	5	5	6	12	**510**	**4.3%**
• Other	53	174	75	81	77	67	64	28	14	7	34	6	27	62	5	19	0	34	26	13	2	41	39	7	55	55	6	50	20	46	10	16	19	60	20	7	62	**1381**	**11.6%**
• Assist FSP Beat Partner	10	7	4	17	4	7	0	3	14	2	12	2	2	5	1	0	0	0	1	2	3	4	22	4	0	0	4	3	0	7	7	1	0	8	0	0	6	**162**	**1.4%**
• Provided Transportation	0	1	0	2	6	0	0	0	0	0	4	0	0	0	0	1	0	0	0	0	0	5	1	0	0	2	0	0	0	0	1	0	0	3	0	0	3	**29**	**0.2%**
• Unable To Locate	2	19	0	4	3	7	0	10	10	0	4	4	1	11	0	4	0	0	3	1	2	7	1	1	3	11	9	4	1	10	5	1	7	8	0	1	2	**156**	**1.3%**
• Refused FSP Service	32	12	22	25	35	13	0	24	9	51	0		1	16	8	1	1	3	1	3	6	5	47	2	0	33	0	14	11	16	23	2	0	6	16	9	4	**451**	**3.8%**
• Cancelled Assignment	0	0	2	5	2	2	0	0	5	1	5	2	0	7	1	0	0	1	4	0	0	3	1	0	1	12	0	0	0	6	4	3	2	3	0	0	0	**72**	**0.6%**
• Drive-Off	44	26	39	93	32	86	17	17	28	19	24	3	20	33	7	17	2	13	44	92	6	35	56	18	44	71	11	48	4	69	29	33	6	34	23	23	26	**1192**	**10.0%**
• Help Enroute	6	13	1	37	16	10	1	54	23	7	11	5	8	13	5	16	7	5	37	46	6	19	10	23	18	4	7	15	0	20	0	34	0	9	6	1	17	**510**	**4.3%**
TOTAL.........	**382**	**676**	**457**	**574**	**472**	**542**	**193**	**423**	**466**	**369**	**369**	**94**	**291**	**441**	**294**	**209**	**62**	**233**	**304**	**402**	**139**	**441**	**478**	**248**	**192**	**580**	**214**	**422**	**114**	**367**	**225**	**229**	**197**	**321**	**154**	**128**	**246**	**11,948**	**100%**
% Involving People:	**55.0%**	**50.9%**	**52.1%**	**41.1%**	**50.8%**	**57.2%**	**47.7%**	**49.9%**	**61.6%**	**67.5%**	**62.3%**	**63.8%**	**60.8%**	**54.9%**	**79.6%**	**56.5%**	**62.9%**	**51.5%**	**48.7%**	**49.8%**	**71.9%**	**56.9%**	**45.4%**	**58.1%**	**25.0%**	**48.1%**	**66.4%**	**55.5%**	**57.9%**	**42.0%**	**52.9%**	**46.3%**	**66.0%**	**50.2%**	**46.8%**	**55.5%**	**37.0%**		**53.3%**
Requiring Push #	18	27	4	13	2	12	2	26	13	8	2	2	3	14	3	0	9	1	2	9	4	0	1	5	0	11	4	1	0	0	2	5	16	0	0	1	1	**221**	
% Pushed*:	**4.7%**	**4.0%**	**0.9%**	**2.3%**	**0.4%**	**2.2%**	**1.0%**	**6.1%**	**2.8%**	**2.2%**	**0.5%**	**2.1%**	**1.0%**	**3.2%**	**1.0%**	**0.0%**	**14.5%**	**0.4%**	**0.7%**	**2.2%**	**2.9%**	**0.0%**	**0.2%**	**2.0%**	**0.0%**	**1.9%**	**1.9%**	**0.2%**	**0.0%**	**0.0%**	**0.9%**	**2.2%**	**8.1%**	**0.0%**	**0.0%**	**0.8%**	**0.4%**		**1.8%**
Requiring Tow #	40	30	52	48	44	54	15	11	55	17	55	18	21	63	39	22	10	19	25	15	21	52	63	8	5	48	17	41	14	34	16	6	5	28	19	19	23	**1,072**	
% Towed*:	**10.5%**	**4.4%**	**11.4%**	**8.4%**	**9.3%**	**10.0%**	**7.8%**	**2.6%**	**11.8%**	**4.6%**	**14.9%**	**19.1%**	**7.2%**	**14.3%**	**13.3%**	**10.5%**	**16.1%**	**8.2%**	**8.2%**	**3.7%**	**15.1%**	**11.8%**	**13.2%**	**3.2%**	**2.6%**	**8.3%**	**7.9%**	**9.7%**	**12.3%**	**9.3%**	**7.1%**	**2.6%**	**2.5%**	**8.7%**	**12.3%**	**14.8%**	**9.3%**		**9.0%**
Service Rating: excel>	29	66	29	54	81	82	11	59	69	22	33	6	25	37	23	31	3	18	21	52	12	63	69	15	17	57	18	54	10	61	20	25	37	66	17	5	34	**1,331**	
tot>	30	66	30	58	84	85	11	59	71	23	33	6	25	37	23	31	3	18	22	52	12	63	72	15	17	61	19	57	10	65	20	25	38	69	17	5	36	**1,368**	
percent>	**96.7%**	**100.0%**	**96.7%**	**93.1%**	**96.4%**	**96.5%**	**100.0%**	**100.0%**	**97.2%**	**95.7%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**95.5%**	**100.0%**	**100.0%**	**100.0%**	**95.8%**	**100.0%**	**100.0%**	**93.4%**	**94.7%**	**94.7%**	**100.0%**	**93.8%**	**100.0%**	**100.0%**	**97.4%**	**95.7%**	**100.0%**	**100.0%**	**94.4%**		**97.3%**
Avg. Wait Time (min): 2.5>	10	28	9	26	31	31	3	21	27	10	8	4	11	20	10	16	3	6	7	24	2	33	32	4	8	21	4	27	1	24	6	6	14	40	5	3	17	**552**	**40.4%**
7.5>	7	26	16	16	31	29	4	18	23	7	17	1	9	13	12	5	0	7	8	14	8	19	18	6	4	31	8	14	4	22	7	12	14	17	3	1	9	**460**	**33.6%**
15>	9	7	2	14	13	12	2	15	12	4	5	1	4	3	1	5	0	1	5	7	2	8	10	3	3	6	2	8	5	9	5	5	5	7	6	0	5	**211**	**15.4%**
25>	3	3	3	1	8	11	2	4	7	2	3	0	1	1	0	4	0	3	2	6	0	1	8	2	1	2	4	6	0	8	1	1	3	0	3	1	3	**108**	**7.9%**
over 30>	1	2	0	1	1	2	0	1	2	0	0	0	0	0	0	1	0	1	0	1	0	2	4	0	1	1	1	2	0	2	1	1	2	5	0	0	2	**37**	**2.7%**
Total	30	66	30	58	84	85	11	59	71	23	33	6	25	37	23	31	3	18	22	52	12	63	72	15	17	61	19	57	10	65	20	25	38	69	17	5	36	**1,368**	**100%**
Avg.....	**11.6**	**8.6**	**8.3**	**8.3**	**9.1**	**10.2**	**10.7**	**9.7**	**10.1**	**8.2**	**9.0**	**5.4**	**7.2**	**5.9**	**5.7**	**10.1**	**2.5**	**12.1**	**9.2**	**9.2**	**7.9**	**7.8**	**11.2**	**10.0**	**10.6**	**8.0**	**13.7**	**9.9**	**10.8**	**10.5**	**11.4**	**10.6**	**10.8**	**9.2**	**11.8**	**8.0**	**10.6**	**9.4**	
**																																							
Avg. Asst/Hr/Trk:	0.7	1.0	1.2	1.0	1.0	0.8	1.8	0.8	0.7	0.7	1.0	0.2	0.6	0.8	0.8	0.8	0.4	0.8	0.9	0.9	0.5	0.8	0.9	0.7	1.5	1.2	0.8	0.9	0.7	1.2	0.8	0.8	1.1	2.2	1.0	0.4	0.8	**0.8**	**Avg.**
# of trucks(peak hr.)	3	2	2	3	3	4	4	3	4	3	2	1	2	3	2	1	1	1	2	3	2	3	3	2	1	3	2	2	1	2	2	2	1	2	1	1	2		
Monthly Truck Hours	525	668	382	558	495	716	110	558	704	528	382	110	492	570	352	264	162	310	352	462	264	528	543	352	132	495	264	459	154	312	286	294	176	312	143	154	312	**13880**	

	#001	#002	#003	#004	#005	#006	#06A	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#034	#035	#036	#037	TOTAL	%
Vehicle Location																																							
• In-Lane	33	59	26	56	21	48	16	38	38	10	60	18	12	51	6	3	12	21	23	16	11	77	38	16	7	36	11	19	2	22	21	2	41	12	9	7	11	**909**	**7.6%**
• Right Shoulder	272	460	305	428	318	416	152	314	330	303	257	71	242	329	255	192	49	198	256	345	101	309	372	169	152	371	168	356	101	288	166	189	121	279	115	102	187	**9038**	**75.6%**
• Left Shoulder	22	19	19	3	17	38	4	33	44	8	19	2	4	19	10	10	0	13	21	10	5	31	15	15	2	49	11	12	11	11	16	17	28	11	7	4	17	**577**	**4.8%**
• On-Ramp/Off-Ramp	55	138	107	87	116	40	21	38	54	48	33	3	33	42	23	4	1	1	4	31	22	24	53	48	31	124	24	35	0	46	22	21	7	19	23	15	31	**1424**	**11.9%**
Total	**382**	**676**	**457**	**574**	**472**	**542**	**193**	**423**	**466**	**369**	**369**	**94**	**291**	**441**	**294**	**209**	**62**	**233**	**304**	**402**	**139**	**441**	**478**	**248**	**192**	**580**	**214**	**422**	**114**	**367**	**225**	**229**	**197**	**321**	**154**	**128**	**246**	**11948**	**100%**
Service Rating by Motorists																																							
• Excellent	29	66	29	54	81	82	11	59	69	22	33	6	25	37	23	31	3	18	21	52	12	63	69	15	17	57	18	54	10	61	20	25	37	66	17	5	34	**1331**	**97.3%**
• Good	1	0	1	4	3	3	0	0	2	1	0	0	0	0	0	0	0	0	1	0	0	0	3	0	0	4	1	3	0	4	0	0	1	3	0	0	2	**37**	**2.7%**
• Fair	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
• Poor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
Total	**30**	**66**	**30**	**58**	**84**	**85**	**11**	**59**	**71**	**23**	**33**	**6**	**25**	**37**	**23**	**31**	**3**	**18**	**22**	**52**	**12**	**63**	**72**	**15**	**17**	**61**	**19**	**57**	**10**	**65**	**20**	**25**	**38**	**69**	**17**	**5**	**36**	**1368**	**100%**
Pct. Of Survey Returns	**14.3%**	**19.2%**	**12.6%**	**24.6%**	**35.0%**	**27.4%**	**12.0%**	**28.0%**	**24.7%**	**9.2%**	**14.3%**	**10.0%**	**14.1%**	**15.3%**	**9.8%**	**26.3%**	**7.7%**	**15.0%**	**14.9%**	**26.0%**	**12.0%**	**25.1%**	**33.2%**	**10.4%**	**35.4%**	**21.9%**	**13.4%**	**24.4%**	**15.2%**	**42.2%**	**16.8%**	**23.6%**	**29.2%**	**42.9%**	**23.6%**	**7.0%**	**39.6%**	**21.5%**	

11/19/2008