



BAY AREA FREEWAY SERVICE PATROL STATISTICS
(Oct. 2007)



Problem Type:	BEATS																																					SANTA CRUZ								
	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%	#501	#502	TOTALS	%	
• Mechanical Problem	42	101	49	65	54	115	18	23	45	49	49	48	24	52	52	50	12	5	17	41	75	10	61	84	39	10	54	32	63	26	54	23	18	10	11	45	11	13	13	1563	12.8%	6	16	22	11.8%	
• Flat Tire	54	118	49	61	62	134	45	22	81	78	49	62	23	79	46	106	8	1	14	43	80	21	65	97	51	10	63	53	66	9	47	46	51	18	13	62	25	23	42	1977	16.1%	17	7	24	12.9%	
• Out of Gas	49	58	40	51	42	62	15	19	42	56	48	31	10	43	27	72	13	7	23	25	47	18	32	46	24	13	53	37	44	20	38	21	15	14	19	33	6	8	19	1240	10.1%	10	9	19	10.2%	
• Overheat	25	38	8	14	12	30	5	9	21	14	13	7	1	21	13	30	2	6	5	18	14	5	16	14	19	6	6	9	17	8	11	12	11	0	5	14	0	5	5	469	3.8%	6	2	8	4.3%	
• Traffic Collision	53	59	69	38	48	56	13	12	88	89	53	50	13	38	39	24	19	16	13	36	50	28	55	50	35	7	32	8	38	12	41	23	9	8	6	24	17	3	6	1278	10.4%	8	18	26	14.0%	
• Dead Battery	6	8	4	4	5	4	0	7	8	8	11	1	0	8	6	18	0	0	6	5	5	0	5	4	11	1	5	8	10	2	9	1	4	2	0	5	2	1	0	184	1.5%	4	1	5	2.7%	
• Abandoned Vehicle	29	64	46	52	40	39	12	27	49	68	32	13	6	45	30	48	8	0	42	30	69	9	43	57	38	18	79	45	58	16	56	26	45	28	17	38	20	20	31	1393	11.4%	5	12	17	9.1%	
• In-lane Hazard	19	26	27	55	22	42	6	2	42	30	5	41	17	5	23	2	0	11	1	8	9	9	17	29	19	24	26	1	12	3	10	11	11	3	2	26	4	2	6	608	5.0%	10	10	20	10.8%	
• Other	49	172	14	36	13	46	14	48	35	22	4	16	3	29	74	0	1	5	16	25	12	3	37	5	18	42	16	6	26	27	89	24	76	16	26	78	6	9	44	1182	9.6%	6	3	9	4.8%	
• Assist FSP Beat Partner	4	0	2	2	6	6	4	2	2	20	2	5	1	1	7	0	1	0	1	0	0	3	6	0	6	1	2	2	7	0	10	2	3	0	0	3	0	0	3	114	0.9%	5	2	7	3.8%	
• Provided Transportation	1	0	0	0	1	2	0	0	0	0	0	1	0	0	0	0	0	0	0	3	0	0	4	0	0	0	0	3	0	1	0	2	1	1	4	0	3	0	0	4	31	0.3%	0	0	0	0.0%
• Unable To Locate	8	14	2	0	8	1	0	1	10	16	1	3	4	1	2	0	3	8	0	4	2	3	6	4	0	0	11	4	1	1	10	1	3	1	3	4	0	2	0	2	142	1.2%	4	8	12	6.5%
• Refused FSP Service	4	3	12	21	48	11	0	17	18	11	62	1	2	0	0	0	0	0	20	4	28	9	0	12	6	16	29	3	0	4	23	36	1	22	6	0	2	2	508	4.1%	0	0	0	0.0%		
• Cancelled Assignment	0	0	0	1	2	1	0	2	4	0	0	2	0	2	3	0	0	1	0	0	1	3	1	1	0	4	1	2	0	6	2	0	1	0	1	0	0	2	43	0.4%	1	3	4	2.2%		
• Drive-Off	20	24	21	46	51	68	8	62	8	20	28	13	6	16	25	0	6	0	4	45	96	10	31	3	12	43	44	13	57	5	84	9	65	9	11	33	0	0	50	1046	8.5%	3	8	11	5.9%	
• Help Enroute	10	21	19	4	2	12	3	1	53	19	23	12	5	20	0	14	13	3	2	22	6	8	39	0	16	0	1	14	47	3	12	0	28	17	6	1	0	1	18	475	3.9%	2	0	2	1.1%	
TOTAL.....	373	706	362	450	416	629	143	254	506	500	380	306	115	360	368	364	86	63	164	309	493	137	420	420	294	193	414	233	461	138	495	231	343	131	123	393	127	88	265	12,253	100%	87	99	186	100.0%	
% Involving People:	61.4%	54.1%	60.5%	51.8%	53.6%	63.8%	67.1%	36.2%	56.3%	58.8%	58.7%	65.0%	61.7%	66.9%	49.7%	82.4%	62.8%	55.6%	47.6%	54.4%	55.0%	59.9%	55.7%	70.2%	60.9%	24.4%	51.4%	63.1%	51.6%	55.8%	40.4%	54.5%	31.5%	39.7%	43.9%	46.8%	48.0%	60.2%	32.1%	54.8%	58.6%	53.5%	55.9%			
Requiring Push #	15	32	44	14	2	13	2	6	30	9	2	3	5	0	11	4	7	5	6	4	5	6	10	1	6	1	16	3	5	2	7	3	1	3	0	1	3	287	2.3%	1	1	2	1.1%			
% Pushed*:	4.0%	4.5%	12.2%	3.1%	0.5%	2.1%	1.4%	2.4%	5.9%	1.8%	0.5%	1.0%	4.3%	0.0%	3.0%	1.1%	#VALUE!	11.1%	3.0%	#VALUE!	1.2%	2.9%	1.2%	1.4%	3.4%	0.5%	1.4%	0.4%	3.5%	2.2%	1.0%	0.9%	2.0%	2.3%	0.8%	0.8%	0.0%	1.1%	1.1%	2.3%	1.1%	1.0%	1.1%			
Requiring Tow #	60	70	30	28	28	48	7	15	19	54	19	66	28	30	49	47	13	3	15	33	29	19	44	76	16	4	18	12	39	16	39	15	19	6	16	44	14	5	14	1,107	9.0%	17	26	43	23.1%	
% Towed*:	16.1%	9.9%	8.3%	6.2%	6.7%	7.6%	4.9%	5.9%	3.8%	10.8%	5.0%	21.6%	24.3%	8.3%	13.3%	12.9%	15.1%	4.8%	9.1%	10.7%	5.9%	13.9%	10.5%	18.1%	5.4%	2.1%	4.3%	5.2%	8.5%	11.6%	7.9%	6.5%	5.5%	4.6%	13.0%	11.2%	11.0%	5.7%	5.3%	9.0%	19.5%	26.3%	23.1%			
Service Rating:	excel>	26	32	36	28	12	21	5	18	49	67	4	30	4	16	20	16	8	8	12	11	24	8	24	30	4	17	46	24	45	12	48	13	23	10	4	72	4	14	7	852	6.9%	27	21	48	96.0%
percent>	83.9%	91.4%	94.7%	90.3%	100.2%	95.5%	100.0%	90.0%	96.1%	97.1%	100.0%	96.8%	100.0%	88.9%	100.0%	100.0%	100.0%	100.0%	92.3%	100.0%	96.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.9%	88.9%	100.0%	100.0%	98.0%	92.4%	95.8%	100.0%	100.0%	93.5%	80.0%	100.0%	100.0%	95.6%	93.1%	100.0%	96.0%			
Avg. Wait Time (min):	2.5>	11	21	16	11	6	7	2	12	18	25	1	13	1	6	8	11	2	1	7	3	16	3	9	6	2	8	27	9	17	1	19	6	12	5	2	31	2	5	3	365	41.0%	13	5	18	36.0%
7.5>	12	8	10	7	3	7	3	3	22	22	2	8	3	8	11	4	3	3	5	4	7	3	7	12	2	6	13	9	16	6	18	2	6	3	2	32	2	3	3	300	33.7%	12	10	22	44.0%	
15>	4	3	7	8	1	4	0	4	5	13	1	5	0	4	1	0	2	2	1	1	1	1	7	9	0	1	5	5	6	2	8	4	3	0	0	7	0	4	1	130	14.6%	3	5	8	16.0%	
25>	3	3	4	4	1	3	0	1	3	5	0	4	0	0	0	0	0	2	0	3	1	1	2	3	0	1	2	3	3	3	2	0	2	0	2	0	6	0	2	0	70	7.9%	1	1	2	4.0%
over 30>	1	0	1	1	1	1	0	0	3	4	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	1	3	0	2	2	1	0	0	1	1	0	0	26	2.9%					