



**BAY AREA FREEWAY SERVICE PATROL STATISTICS**  
( Oct. 2006 )



Problem Type:	BEATS																																			TOTAL	%			
	#001	#002	#003	#004	#005	#006	#006A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#018	#019	#020	#021	#022	#023	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035					
• Mechanical Problem	25	106	40	65	32	147	16	18	83	47	57	58	17	58	23	24	9	32	44	60	22	55	102	21	65	21	74	13	30	29	21	23	11	43	9	1500	14.1%			
• Flat Tire	46	156	34	94	80	145	32	31	84	55	59	74	11	88	25	61	11	7	48	78	27	77	114	37	67	59	66	20	55	33	57	30	14	78	23	1976	18.6%			
• Out of Gas	21	50	21	39	32	58	8	11	44	33	43	27	14	74	22	35	10	4	16	48	11	27	33	9	61	44	29	11	14	28	14	25	6	30	9	961	9.0%			
• Overheat	16	28	6	22	6	22	4	17	19	10	14	17	2	18	7	23	1	2	13	19	5	4	31	18	6	9	5	5	9	16	8	9	1	14	1	407	3.8%			
• Traffic Collision	15	63	47	46	38	46	7	4	73	77	51	55	20	48	16	15	13	10	30	51	27	43	49	21	37	16	25	17	23	12	6	43	11	20	13	1088	10.2%			
• Dead Battery	2	9	7	5	1	9	2	4	18	7	3	2	1	14	3	9	1	1	4	7	0	2	7	9	5	10	2	3	7	8	1	0	0	3	0	166	1.6%			
• Abandoned Vehicle	33	46	33	90	57	48	2	9	74	70	43	14	7	46	18	23	12	11	39	50	13	36	75	40	108	61	43	21	36	22	34	29	13	47	7	1310	12.3%			
• In-lane Hazard	24	16	17	57	10	34	10	6	57	50	4	32	10	13	14	1	4	8	5	13	11	19	19	14	22	7	9	4	7	13	7	13	4	15	6	555	5.2%			
• Other	33	37	16	30	19	75	18	30	38	15	8	14	12	32	12	1	1	29	21	36	3	30	23	19	20	34	14	14	78	15	10	26	5	75	2	845	7.9%			
• Assist FSP Beat Partner	17	0	1	3	3	5	0	0	5	12	0	3	1	0	0	1	0	0	0	4	6	4	1	0	4	2	6	0	6	1	0	1	0	0	0	0	86	0.8%		
• Provided Transportation	1	0	1	1	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	3	0	1	3	5	1	0	0	0	0	1	1	0	0	0	2	0	22	0.2%		
• Unable To Locate	20	8	4	2	12	0	0	2	8	21	5	2	7	7	3	0	2	0	6	9	2	6	8	2	2	16	2	2	8	4	0	1	0	1	0	0	172	1.6%		
• Refused FSP Service	15	2	0	27	2	5	0	1	24	2	70	1	2	32	1	0	1	0	0	16	5	5	1	1	5	2	14	12	24	27	15	0	0	23	12	347	3.3%			
• Cancelled Assignment	11	1	10	0	7	1	0	0	8	4	0	0	2	2	1	0	1	0	3	6	0	2	2	0	4	0	0	0	1	8	0	1	5	0	6	0	86	0.8%		
• Drive-Off	14	3	25	57	22	71	11	0	20	19	33	21	5	33	3	2	5	2	17	80	5	25	12	7	30	0	19	6	88	11	5	27	2	62	6	748	7.0%			
• Help Enroute	8	3	21	17	36	17	0	2	44	23	11	8	1	19	7	6	8	1	19	2	8	26	9	10	16	11	4	0	10	1	4	9	11	7	0	379	3.6%			
<b>TOTAL.....</b>	<b>301</b>	<b>528</b>	<b>283</b>	<b>555</b>	<b>357</b>	<b>683</b>	<b>110</b>	<b>135</b>	<b>599</b>	<b>445</b>	<b>401</b>	<b>328</b>	<b>112</b>	<b>486</b>	<b>155</b>	<b>201</b>	<b>79</b>	<b>107</b>	<b>268</b>	<b>479</b>	<b>146</b>	<b>364</b>	<b>491</b>	<b>209</b>	<b>452</b>	<b>292</b>	<b>312</b>	<b>129</b>	<b>403</b>	<b>221</b>	<b>184</b>	<b>241</b>	<b>78</b>	<b>424</b>	<b>90</b>	<b>10,648</b>	<b>100%</b>			
<b>% Involving People:</b>	<b>41.5%</b>	<b>78.0%</b>	<b>54.8%</b>	<b>48.8%</b>	<b>52.9%</b>	<b>62.5%</b>	<b>62.7%</b>	<b>63.0%</b>	<b>53.6%</b>	<b>51.5%</b>	<b>56.6%</b>	<b>71.0%</b>	<b>58.0%</b>	<b>61.7%</b>	<b>61.9%</b>	<b>83.1%</b>	<b>57.0%</b>	<b>52.3%</b>	<b>57.8%</b>	<b>54.9%</b>	<b>63.0%</b>	<b>57.1%</b>	<b>68.4%</b>	<b>55.0%</b>	<b>53.3%</b>	<b>54.5%</b>	<b>64.4%</b>	<b>53.5%</b>	<b>34.2%</b>	<b>57.0%</b>	<b>58.2%</b>	<b>53.9%</b>	<b>55.1%</b>	<b>44.3%</b>	<b>61.1%</b>	<b>57.3%</b>				
<b>Requiring Push #</b>	11	63	6	40	12	3	1	5	35	15	4	5	0	20	4	0	0	8	1	7	13	5	10	7	7	0	1	1	0	6	2	5	0	4	2	303				
<b>% Pushed*:</b>	<b>3.7%</b>	<b>11.9%</b>	<b>2.1%</b>	<b>7.2%</b>	<b>3.4%</b>	<b>0.4%</b>	<b>0.9%</b>	<b>3.7%</b>	<b>5.8%</b>	<b>3.4%</b>	<b>1.0%</b>	<b>1.5%</b>	<b>0.0%</b>	<b>4.1%</b>	<b>2.6%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>7.5%</b>	<b>0.4%</b>	<b>1.5%</b>	<b>8.9%</b>	<b>1.4%</b>	<b>2.0%</b>	<b>3.3%</b>	<b>1.5%</b>	<b>0.0%</b>	<b>0.3%</b>	<b>0.8%</b>	<b>0.0%</b>	<b>2.7%</b>	<b>1.1%</b>	<b>2.1%</b>	<b>0.0%</b>	<b>0.9%</b>	<b>2.2%</b>	<b>2.8%</b>				
<b>Requiring Tow #</b>	45	57	32	16	16	65	13	16	31	34	18	97	27	39	18	26	10	2	21	40	25	36	70	12	37	23	19	9	30	18	8	6	11	32	3	962				
<b>% Towed*:</b>	<b>15.0%</b>	<b>10.8%</b>	<b>11.3%</b>	<b>2.9%</b>	<b>4.5%</b>	<b>9.5%</b>	<b>11.8%</b>	<b>11.9%</b>	<b>5.2%</b>	<b>7.6%</b>	<b>4.5%</b>	<b>29.6%</b>	<b>24.1%</b>	<b>8.0%</b>	<b>11.6%</b>	<b>12.9%</b>	<b>12.7%</b>	<b>1.9%</b>	<b>7.8%</b>	<b>8.4%</b>	<b>17.1%</b>	<b>9.9%</b>	<b>14.3%</b>	<b>5.7%</b>	<b>8.2%</b>	<b>7.9%</b>	<b>6.1%</b>	<b>7.0%</b>	<b>7.4%</b>	<b>8.1%</b>	<b>4.3%</b>	<b>2.5%</b>	<b>14.1%</b>	<b>7.5%</b>	<b>3.3%</b>	<b>9.0%</b>				
<b>Service Rating:</b>																																								
<b>excel&gt;</b>	16	49	2	9	26	11	4	17	26	29	9	10	0	13	14	21	2	18	25	22	8	14	15	6	25	10	12	16	10	23	9	17	2	34	0	524				
<b>tot&gt;</b>	17	52	2	10	27	12	4	17	29	31	9	10	1	14	15	21	2	18	25	22	8	14	15	7	26	11	13	16	10	24	9	19	2	34	0	546				
<b>percent:</b>	<b>94.1%</b>	<b>94.2%</b>	<b>100.0%</b>	<b>90.0%</b>	<b>96.3%</b>	<b>91.7%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>89.7%</b>	<b>93.5%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>0.0%</b>	<b>92.9%</b>	<b>93.3%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>85.7%</b>	<b>96.2%</b>	<b>90.9%</b>	<b>92.3%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>95.8%</b>	<b>100.0%</b>	<b>89.5%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>#DIV/0!</b>	<b>96.0%</b>			
<b>Avg. Wait Time (min)</b>																																								
<b>2.5&gt;</b>	7	22	0	2	8	3	0	9	12	9	2	5	0	4	10	10	0	5	6	8	2	5	5	0	9	5	5	7	4	7	2	4	1	19	0	197	36.1%			
<b>7.5&gt;</b>	7	13	0	6	11	5	3	5	8	13	2	3	0	7	3	8	1	7	12	7	3	3	3	3	8	4	6	4	2	7	2	8	1	7	0	182	33.3%			
<b>15&gt;</b>	1	13	1	2	3	3	1	3	9	4	4	2	1	2	2	2	1	5	4	4	3	2	4	1	5	2	2	3	1	5	2	3	0	5	0	105	19.2%			
<b>25&gt;</b>	2	4	1	0	3	1	0	0	0	2	1	0	0	0	0	1	0	1	3	3	0	2	2	2	4	0	0	1	2	4	1	0	3	0	45	8.2%				
<b>over 30&gt;</b>	0	0	0	0	2	0	0	0	0	3	0	0	0	1	0	0	0	0	0	0	0	2	1	1	0	0	0	1	1	1	1	3	0	0	0	17	3.1%			
<b>Total</b>	17	52	2	10	27	12	4	17	29	31	9	10	1	14	15	21	2	18	25	22	8	14	15	7	26	11	13	16	10	24	9	19	2	34	0	546	100%			
<b>Avg....</b>	<b>7.9</b>	<b>8.6</b>	<b>20.0</b>	<b>8.0</b>	<b>12.7</b>	<b>9.6</b>	<b>9.4</b>	<b>6.2</b>	<b>7.8</b>	<b>13.2</b>	<b>11.7</b>	<b>6.5</b>	<b>15.0</b>	<b>10.9</b>	<b>5.2</b>	<b>6.7</b>	<b>11.3</b>	<b>9.2</b>	<b>9.5</b>	<b>9.4</b>	<b>9.1</b>	<b>16.8</b>	<b>13.7</b>	<b>21.1</b>	<b>9.9</b>	<b>6.6</b>	<b>6.7</b>	<b>11.1</b>	<b>15.0</b>	<b>12.7</b>	<b>17.8</b>	<b>16.8</b>	<b>5.0</b>	<b>7.4</b>	<b>10.2</b>					
<b>Avg. Asst/Hr/Trk:</b>	0.5	0.8	0.8	0.9	0.7	1.0	0.9	0.3	0.8	0.6	0.8	0.9	0.2	1.0	0.4	0.6	0.6	0.6	0.8	1.0	0.6	0.7	0.9	0.6	0.9	1.1	0.7	0.8	1.3	0.6	0.6	0.9	0.6	1.4	0.6	0.8	Avg.			
<b># of trucks(peak hr.)</b>	3	2	2	3	3	4	4	2	4	3	3	2	1	2	2	2	1	1	2	3	3	2	3	2	3	2	2	1	2	2	2	1	2	3	3	12459				
<b>Monthly Truck Hours</b>	480	628	368	510	462	640	146	362	670	640	480	332	152	450	347	320	120	156	320	420	240	480	498	320	450	240	402	140	288	350	270	240	120	288	130	12459				
<b>Note:</b>	* Percent of all incidents																																			# of Weekdays: 22				
	** Formula = (monthly assists/hrs of service*trucks)																																			# of Sat. & Sun.: 8		# of Holidays:		
<b>Vehicle Location</b>	#001	#002	#003	#004	#005	#006	#006A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#018	#019	#020	#021	#022	#023	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	TOTAL	%			
• In-Lane	42	63	29	64	39	36	8	16	78	70	13	69	30	40	27	2	8	13	17	49	20	41	21	13	26	17	16	5	7	14	5	18	0	26	10	952	8.9%			
• Right Shoulder	221	417	223	416	256	570	84	101	411	281	356	237	72	397	109	175	59	92	222	350	98	278	355	155	348	259	261	98	265	167	156	182	75	364	74	8184	76.9%			