



### BAY AREA FREEWAY SERVICE PATROL STATISTICS ( October. 2005 )

Problem Type:	BAY AREA BEATS																																			TOTAL	%
	#001	#002	#003	#004	#005	#006	#007	#008	#009	#010	#011	#012	#013	#014	#015	#016	#018	#019	#020	#021	#022	#023	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035				
• Mechanical Problem	43	88	44	92	45	131	22	63	58	67	64	42	31	24	11	7	64	54	23	54	93	56	67	61	119	31	40	38	40	25	11	35	23	1666	14.5%		
• Flat Tire	56	126	60	92	68	166	24	97	67	72	88	71	42	94	13	5	42	70	31	67	108	60	78	52	81	13	53	39	51	33	10	71	21	2021	17.5%		
• Out of Gas	32	48	52	52	29	52	34	67	49	92	46	70	17	65	20	5	28	52	14	20	30	40	70	52	31	10	25	28	28	19	12	40	15	1244	10.8%		
• Overheat	25	22	9	10	11	29	10	29	17	15	10	26	3	29	1	8	15	12	9	15	19	13	18	5	12	4	8	7	14	5	0	11	1	422	3.7%		
• Traffic Collision	20	72	61	59	25	64	6	75	79	49	43	47	27	30	15	4	52	39	18	39	40	48	35	24	24	16	24	21	9	25	11	15	18	1134	9.8%		
• Dead Battery	11	8	10	8	4	17	5	10	9	9	5	13	2	16	1	0	4	8	0	4	11	8	4	2	5	4	5	2	5	0	10	0	200	1.7%			
• Abandoned Vehicle	31	61	54	71	44	41	7	87	95	66	35	42	14	31	17	15	20	48	14	22	68	48	91	48	48	26	23	25	49	41	11	44	19	1356	11.8%		
• In-lane Hazard	21	7	20	53	19	49	14	63	43	4	27	26	8	1	4	6	22	9	15	20	29	6	49	3	14	2	4	15	7	5	1	31	1	598	5.2%		
• Other	41	15	27	57	70	109	30	69	24	19	10	32	16	0	3	29	12	20	8	48	54	42	37	10	50	47	23	43	34	11	3	85	6	1084	9.4%		
• Assist FSP Beat Partner	15	2	3	3	7	14	1	16	11	1	2	0	0	1	1	0	1	1	3	10	1	3	1	2	2	1	3	2	2	0	0	4	0	113	1.0%		
• Provided Transportation	2	0	0	1	0	0	0	0	1	1	2	1	0	0	0	0	1	0	0	1	2	0	1	0	0	0	0	0	0	0	0	1	0	19	0.2%		
• Unable To Locate	21	0	1	3	22	5	0	9	16	1	8	7	2	2	3	0	6	13	1	8	5	2	9	11	3	5	8	2	3	6	0	7	2	191	1.7%		
• Refused FSP Service	6	0	4	4	17	7	6	8	5	43	13	36	0	0	1	1	0	13	4	2	9	11	0	3	5	0	11	11	3	0	0	7	0	230	2.0%		
• Cancelled Assignment	6	0	2	3	6	0	2	9	3	0	4	3	0	0	0	0	15	2	0	11	0	1	1	0	6	1	0	1	0	5	1	3	0	86	0.7%		
• Drive-Off	13	1	25	19	56	30	4	12	36	34	13	22	4	0	10	1	8	97	5	30	7	28	37	0	24	22	24	28	13	17	1	50	2	673	5.8%		
• Help Enroute	21	14	15	23	29	13	0	50	31	0	7	20	10	8	5	2	16	20	10	36	21	14	13	5	21	7	13	3	23	14	9	18	0	491	4.3%		
<b>TOTAL.....</b>	<b>364</b>	<b>464</b>	<b>387</b>	<b>550</b>	<b>452</b>	<b>727</b>	<b>165</b>	<b>664</b>	<b>544</b>	<b>473</b>	<b>377</b>	<b>458</b>	<b>176</b>	<b>301</b>	<b>105</b>	<b>84</b>	<b>306</b>	<b>458</b>	<b>155</b>	<b>387</b>	<b>497</b>	<b>380</b>	<b>511</b>	<b>278</b>	<b>445</b>	<b>185</b>	<b>263</b>	<b>273</b>	<b>278</b>	<b>211</b>	<b>70</b>	<b>432</b>	<b>108</b>	<b>11,528</b>	<b>100%</b>		
<b>% Involving People:</b>	<b>51.4%</b>	<b>78.4%</b>	<b>61.0%</b>	<b>56.9%</b>	<b>40.3%</b>	<b>63.1%</b>	<b>61.2%</b>	<b>51.4%</b>	<b>51.3%</b>	<b>64.3%</b>	<b>67.9%</b>	<b>58.7%</b>	<b>69.3%</b>	<b>85.7%</b>	<b>58.1%</b>	<b>34.5%</b>	<b>67.0%</b>	<b>51.3%</b>	<b>61.3%</b>	<b>51.4%</b>	<b>60.6%</b>	<b>59.2%</b>	<b>53.2%</b>	<b>70.5%</b>	<b>61.1%</b>	<b>40.0%</b>	<b>58.6%</b>	<b>50.5%</b>	<b>51.8%</b>	<b>53.1%</b>	<b>62.9%</b>	<b>42.1%</b>	<b>72.2%</b>	<b>58.0%</b>			
<b>Requiring Push #</b>	15	36	21	32	1	5	13	33	19	12	7	19	7	6	1	4	0	6	6	2	1	7	17	19	19	4	2	3	6	2	0	0	0	325			
<b>% Pushed*:</b>	<b>4.1%</b>	<b>7.8%</b>	<b>5.4%</b>	<b>5.8%</b>	<b>0.2%</b>	<b>0.7%</b>	<b>7.9%</b>	<b>5.0%</b>	<b>3.5%</b>	<b>2.5%</b>	<b>1.9%</b>	<b>4.1%</b>	<b>4.0%</b>	<b>2.0%</b>	<b>1.0%</b>	<b>4.8%</b>	<b>0.0%</b>	<b>1.3%</b>	<b>3.9%</b>	<b>0.5%</b>	<b>0.2%</b>	<b>1.8%</b>	<b>3.3%</b>	<b>6.8%</b>	<b>4.3%</b>	<b>2.2%</b>	<b>0.8%</b>	<b>1.1%</b>	<b>2.2%</b>	<b>0.9%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>2.8%</b>			
<b>Requiring Tow #</b>	43	35	48	41	21	53	12	41	43	28	81	33	21	27	7	3	30	20	26	53	96	46	29	24	44	19	28	17	31	9	14	35	16	1,074			
<b>% Towed*:</b>	<b>11.8%</b>	<b>7.5%</b>	<b>12.4%</b>	<b>7.5%</b>	<b>4.6%</b>	<b>7.3%</b>	<b>7.3%</b>	<b>6.2%</b>	<b>7.9%</b>	<b>5.9%</b>	<b>21.5%</b>	<b>7.2%</b>	<b>11.9%</b>	<b>9.0%</b>	<b>6.7%</b>	<b>3.6%</b>	<b>9.8%</b>	<b>4.4%</b>	<b>16.8%</b>	<b>13.7%</b>	<b>19.3%</b>	<b>12.1%</b>	<b>5.7%</b>	<b>8.6%</b>	<b>9.9%</b>	<b>10.3%</b>	<b>10.6%</b>	<b>6.2%</b>	<b>11.2%</b>	<b>4.3%</b>	<b>20.0%</b>	<b>8.1%</b>	<b>14.8%</b>	<b>9.3%</b>			
<b>Service Rating:</b>																																					
<b>excel&gt;</b>	48	32	23	39	47	44	22	55	41	27	24	16	32	20	8	20	29	26	20	31	35	27	41	46	42	18	16	37	10	13	7	45	3	944			
<b>tot&gt;</b>	51	32	27	44	49	45	23	59	45	31	27	16	33	21	8	21	29	26	21	31	35	27	44	52	42	20	17	41	11	13	7	45	3	996			
<b>percent&gt;</b>	<b>94.1%</b>	<b>100.0%</b>	<b>85.2%</b>	<b>88.6%</b>	<b>95.9%</b>	<b>97.8%</b>	<b>95.7%</b>	<b>93.2%</b>	<b>91.1%</b>	<b>87.1%</b>	<b>88.9%</b>	<b>100.0%</b>	<b>97.0%</b>	<b>95.2%</b>	<b>100.0%</b>	<b>95.2%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>95.2%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>93.2%</b>	<b>88.5%</b>	<b>100.0%</b>	<b>90.0%</b>	<b>94.1%</b>	<b>90.2%</b>	<b>90.9%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>	<b>94.8%</b>			
<b>Avg. Wait Time (min):</b>																																					
<b>2.5&gt;</b>	12	17	13	27	15	19	10	28	14	10	9	6	14	11	4	5	8	13	6	11	18	13	14	22	17	7	3	17	5	5	3	22	1	399	40.1%		
<b>7.5&gt;</b>	18	3	8	9	21	19	10	20	11	9	10	7	13	5	4	10	16	10	5	10	8	8	14	15	14	6	7	7	5	6	2	11	1	322	32.3%		
<b>15&gt;</b>	8	9	3	6	10	5	2	6	8	7	2	3	6	4	0	3	4	1	2	5	6	3	10	8	8	4	4	11	1	1	1	1	9	1	161	16.2%	
<b>25&gt;</b>	10	2	2	1	3	2	1	5	8	5	3	0	0	1	0	1	1	1	8	3	3	2	5	5	3	2	2	6	0	1	1	1	1	0	88	8.8%	
<b>over 30&gt;</b>	3	1	1	1	0	0	0	0	4	0	3	0	0	0	0	2	0	1	0	2	0	1	1	2	0	1	1	0	0	0	0	0	2	0	26	2.6%	
<b>Total</b>	51	32	27	44	49	45	23	59	45	31	27	16	33	21	8	21	29	26	21	31	35	27	44	52	42	20	17	41	11	13	7	45	3	996	100%		
<b>Avg....</b>	<b>14.0</b>	<b>9.7</b>	<b>9.2</b>	<b>7.0</b>	<b>8.6</b>	<b>7.0</b>	<b>6.7</b>	<b>7.4</b>	<b>15.1</b>	<b>10.4</b>	<b>14.2</b>	<b>7.0</b>	<b>6.7</b>	<b>7.1</b>	<b>5.0</b>	<b>13.2</b>	<b>7.8</b>	<b>8.0</b>	<b>13.5</b>	<b>12.0</b>	<b>7.7</b>	<b>9.2</b>	<b>10.8</b>	<b>10.2</b>	<b>8.2</b>	<b>11.6</b>	<b>13.5</b>	<b>10.0</b>	<b>5.9</b>	<b>7.5</b>	<b>8.9</b>	<b>9.3</b>	<b>8.3</b>	<b>9.6</b>			
<b># Service Hours</b>	474	616	344	504	450	740	356	676	640	620	456	456	352	320	120	156	320	420	240	480	510	320	450	240	390	140	300	260	276	240	120	300	130	12416			
<b>Avg. Asst/Hr/Trk:</b>	0.8	0.8	1.1	1.1	1.0	1.0	0.5	1.0	0.9	0.8	0.8	1.0	0.5	0.9	0.9	0.5	1.0	1.1	0.6	0.8	1.0	1.2	1.1	1.2	1.1	1.3	0.9	1.1	1.0	0.9	0.6	1.4	0.8	0.9	0.9	0.9	0.9
<b># of trucks(peak hr.)</b>	3	2	2	3	3	4	2	4	3	3	2	2	2	2	1	1	2	3	2	3	3	3	2	3	2	2	1	2	2	2	1	2	3	3	3	3	3

SANTA CRUZ BEATS			
#017	#024	TOTAL	%
7	15	22	0.2%
21	7	28	0.2%
6	10	16	0.1%
7	1	8	0.1%
8	14	22	0.2%
6	1	7	0.1%
4	12	16	0.1%
13	12	25	0.2%
7	2	9	0.1%
2	1	3	0.0%
0	0	0	0.0%
0	0	0	0.0%
9	7	16	0.1%
0	0	0	0.0%
0	3	3	0.0%
4	3	7	0.1%
6	0	6	0.1%
100	88	188	2%
55.0%	54.5%		54.8%
3	0	3	
3.0%	0.0%		1.6%
8	14	22	
8.0%	15.9%		11.7%
5	8	13	
5	9	14	
100.0%	88.9%		92.9%
2	2	4	28.6%
2	4	6	42.9%
0	1	1	7.1%
1	1	2	14.3%
0	1	1	7.1%
5	9	14	100%
9.0	15.0	12.9	
156	120	276	
0.6	0.7	0.7	Avg.
1	1		
22	18	40	21.3%
76	56	132	70.2%
0	9	9	4.8%
2	5	7	3.7%
1			