BAY AREA FREEWAY SERVICE PATROL STATISTICS
(Sep. 2008)

Problem Type:	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%
	BEATS																																									
• Mechanical Problem	51	84	73	75	69	84	14	0	23	41	84	54	22	43	71	38	34	21	46	47	41	13	74	60	18	16	69	23	84	9	41	33	13	35	0	44	18	19	22	**1606**	**12.5%**
• Flat Tire	67	103	66	80	89	106	31	0	76	80	66	54	14	73	77	72	28	10	26	41	62	21	76	103	43	21	86	66	82	24	57	46	49	42	0	78	30	18	54	**2117**	**16.5%**
• Out of Gas	38	76	55	58	25	57	15	0	47	63	64	35	12	35	43	75	28	7	21	19	36	14	27	27	25	17	72	35	40	16	24	29	27	21	0	26	7	16	17	**1249**	**9.7%**
• Overheat	12	23	23	22	11	39	6	0	29	22	12	11	4	13	31	31	8	13	9	11	20	4	21	32	13	2	21	8	28	4	10	8	20	8	0	11	3	11	7	**561**	**4.4%**
• Traffic Collision	20	61	68	47	36	56	9	0	41	76	52	48	16	27	54	31	22	7	12	30	29	33	32	34	19	2	40	7	38	4	24	14	4	39	0	19	12	2	9	**1074**	**8.4%**
• Dead Battery	2	8	2	1	4	11	1	0	7	8	5	0	2	6	4	9	1	1	5	2	4	0	5	5	5	2	7	1	3	2	2	2	4	2	0	3	3	1	2	**132**	**1.0%**
• Abandoned Vehicle	29	45	39	53	48	34	11	0	59	66	40	14	2	32	28	36	28	5	59	28	46	9	28	53	31	26	91	29	35	11	30	9	47	19	0	39	24	15	21	**1219**	**9.5%**
• In-lane Hazard	6	36	14	55	14	27	6	0	33	27	1	40	7	7	35	5	12	2	4	10	10	6	33	32	21	8	34	9	19	0	19	12	9	16	0	27	10	8	15	**629**	**4.9%**
• Other	51	168	67	76	75	64	39	0	36	21	12	40	4	20	68	0	35	1	49	31	21	0	32	63	16	68	69	10	87	26	46	9	15	27	0	78	9	5	95	**1533**	**11.9%**
• Assist FSP Beat Partner	1	2	2	29	8	8	0	0	7	9	2	9	1	0	1	2	0	0	2	2	2	0	8	34	6	0	1	1	1	0	6	14	0	0	0	5	0	1	8	**172**	**1.3%**
• Provided Transportation	0	1	0	1	2	2	0	0	0	0	2	1	0	0	3	0	0	0	0	1	2	0	4	1	0	0	0	0	0	0	1	2	0	0	0	0	0	0	2	**25**	**0.2%**
• Unable To Locate	5	24	2	2	2	1	0	0	9	22	0	1	2	6	19	1	4	0	0	4	2	1	4	4	8	4	14	7	4	2	4	3	3	6	0	5	1	0	0	**176**	**1.4%**
• Refused FSP Service	19	4	15	27	50	16	0	0	20	14	42	1	1	0	13	1	8	0	2	0	16	6	4	76	2	3	26	1	24	16	34	17	5	4	0	6	23	2	7	**505**	**3.9%**
• Cancelled Assignment	1	0	1	2	1	1	0	0	2	1	0	2	2	2	5	1	1	0	0	3	0	0	2	0	0	0	3	0	0	0	6	13	3	2	0	4	0	0	2	**60**	**0.5%**
• Drive-Off	31	26	28	129	57	90	8	0	23	35	17	33	3	16	36	0	21	3	15	34	69	1	28	63	18	47	83	7	71	1	88	40	15	4	0	39	9	15	32	**1235**	**9.6%**
• Help Enroute	5	15	3	25	12	23	2	0	66	20	16	2	7	17	5	15	14	11	0	22	44	9	25	3	14	31	4	14	19	0	10	5	33	2	0	17	7	2	31	**550**	**4.3%**
TOTAL.....	**338**	**676**	**458**	**682**	**503**	**619**	**142**	**0**	**478**	**505**	**415**	**345**	**99**	**297**	**493**	**317**	**244**	**81**	**250**	**285**	**404**	**117**	**403**	**590**	**239**	**247**	**620**	**218**	**535**	**115**	**402**	**256**	**247**	**227**	**0**	**401**	**156**	**115**	**324**	**12,843**	**100%**
% Involving People:	**56.2%**	**52.5%**	**62.7%**	**41.5%**	**46.5%**	**57.0%**	**53.5%**	**0.0%**	**46.7%**	**57.4%**	**68.2%**	**58.6%**	**70.7%**	**66.3%**	**56.8%**	**80.8%**	**49.6%**	**72.8%**	**47.6%**	**52.6%**	**47.5%**	**72.6%**	**58.3%**	**44.2%**	**51.5%**	**24.3%**	**47.6%**	**64.2%**	**51.4%**	**51.3%**	**39.3%**	**51.6%**	**47.4%**	**64.8%**	**0.0%**	**45.1%**	**46.8%**	**58.3%**	**34.3%**		**52.5%**
Requiring Push #	18	29	3	15	4	18	1	0	20	18	11	6	2	3	17	5	1	1	3	0	10	6	4	2	7	0	6	1	5	0	2	0	4	8	0	1	1	1	1	**234**	
% Pushed*:	**5.3%**	**4.3%**	**0.7%**	**2.2%**	**0.8%**	**2.9%**	**0.7%**	**0.0%**	**4.2%**	**3.6%**	**2.7%**	**1.7%**	**2.0%**	**1.0%**	**3.4%**	**1.6%**	**0.4%**	**1.2%**	**1.2%**	**0.0%**	**2.5%**	**5.1%**	**1.0%**	**0.3%**	**2.9%**	**0.0%**	**1.0%**	**0.5%**	**0.9%**	**0.0%**	**0.5%**	**0.0%**	**1.6%**	**3.5%**	**0.0%**	**0.2%**	**0.6%**	**0.9%**	**0.3%**		**1.8%**
Requiring Tow #	25	27	48	54	43	58	13	0	11	31	25	68	26	39	78	40	44	15	13	35	15	25	49	82	10	6	37	10	47	9	28	24	4	9	0	42	26	17	21	**1,154**	
% Towed*:	**7.4%**	**4.0%**	**10.5%**	**7.9%**	**8.5%**	**9.4%**	**9.2%**	**0.0%**	**2.3%**	**6.1%**	**6.0%**	**19.7%**	**26.3%**	**13.1%**	**15.8%**	**12.6%**	**18.0%**	**18.5%**	**5.2%**	**12.3%**	**3.7%**	**21.4%**	**12.2%**	**13.9%**	**4.2%**	**2.4%**	**6.0%**	**4.6%**	**8.8%**	**7.8%**	**7.0%**	**9.4%**	**1.6%**	**4.0%**	**0.0%**	**10.5%**	**16.7%**	**14.8%**	**6.5%**		**9.0%**
Service Rating: excel>	40	53	56	171	33	28	7	1	39	38	14	13	7	42	41	30	19	11	4	31	25	11	38	70	10	8	81	15	49	18	19	175	20	26	0	18	13	12	7	**1,293**	
tot>	40	54	56	172	35	30	7	2	41	39	14	15	7	42	42	32	19	11	4	34	25	13	38	72	10	8	84	15	52	19	20	187	21	27	0	18	13	13	7	**1,338**	
percent>	**100.0%**	**98.1%**	**100.0%**	**99.4%**	**94.3%**	**93.3%**	**100.0%**	**50.0%**	**95.1%**	**97.4%**	**100.0%**	**86.7%**	**100.0%**	**100.0%**	**97.6%**	**93.8%**	**100.0%**	**100.0%**	**100.0%**	**91.2%**	**100.0%**	**84.6%**	**100.0%**	**97.2%**	**100.0%**	**100.0%**	**96.4%**	**100.0%**	**94.2%**	**94.7%**	**95.0%**	**93.6%**	**95.2%**	**96.3%**	**0.0%**	**100.0%**	**100.0%**	**92.3%**	**100.0%**		**96.6%**
Avg. Wait Time (min): 2.5>	12	24	23	85	20	11	2	1	15	14	5	7	2	21	18	19	4	5	0	10	7	5	10	29	3	2	23	5	11	6	6	87	9	10	0	10	3	4	3	**531**	**39.7%**
7.5>	14	15	17	60	7	11	3	1	15	16	5	4	2	12	18	7	8	4	1	16	10	4	18	24	2	2	43	4	20	6	9	58	7	8	0	5	5	4	2	**467**	**34.9%**
15>	8	8	13	21	4	6	1	0	10	5	2	1	1	5	5	3	4	2	3	5	4	1	7	13	2	3	9	3	9	4	3	30	3	4	0	1	3	4	1	**211**	**15.8%**
25>	5	7	2	6	3	2	1	0	0	2	2	2	1	3	1	2	2	0	0	3	4	2	3	6	3	0	8	3	8	1	2	6	2	2	0	2	1	1	1	**99**	**7.4%**
over 30>	1	0	1	0	1	0	0	0	1	2	0	1	1	1	0	1	1	0	0	0	0	1	0	0	0	1	1	0	4	2	0	6	0	3	0	0	1	0	0	**30**	**2.2%**
Total	40	54	56	172	35	30	7	2	41	39	14	15	7	42	42	32	19	11	4	34	25	13	38	72	10	8	84	15	52	19	20	187	21	27	0	18	13	13	7	**1,338**	**100%**
Avg.....	**11.0**	**8.7**	**8.8**	**6.6**	**8.5**	**8.3**	**9.6**	**5.0**	**8.8**	**10.3**	**9.3**	**11.5**	**17.1**	**8.4**	**6.7**	**8.0**	**12.6**	**6.6**	**13.1**	**8.7**	**10.1**	**12.9**	**8.9**	**8.3**	**12.8**	**15.6**	**9.2**	**10.8**	**14.5**	**13.9**	**8.9**	**8.6**	**8.1**	**13.9**	**0.0**	**7.1**	**13.5**	**9.6**	**8.9**	**9.2**	
**																																									
Avg. Asst/Hr/Trk:	0.7	1.0	1.2	1.3	1.1	1.1	1.4	0.0	0.9	0.8	0.8	0.9	0.2	0.6	0.9	0.9	1.0	0.5	0.8	0.8	0.9	0.5	0.8	1.1	0.7	2.0	1.3	0.9	1.2	0.8	1.3	0.9	0.9	1.8	0.0	2.9	1.1	0.4	1.0	**0.9**	**Avg.**
# of trucks(peak hr.)	3	2	2	3	3	4	4	0	4	3	3	2	1	2	2	2	1	1	1	2	3	2	3	3	2	2	3	2	2	1	2	2	2	2	0	2	3	3	3		
Monthly Truck Hours	502.5	639	366	534	472.5	672	105	0	552	672	504	366	105	471	529	336	252	186	328	336	441	252	504	532.5	336	126	472	252	439.5	147	312	273	282	162	0	312	136.5	147	312	**13367**	

	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%
Vehicle Location																																									
• In-Lane	30	55	26	73	15	54	12	0	35	50	13	71	23	16	76	11	13	5	12	36	14	14	52	39	17	3	43	9	18	3	17	22	11	37	0	26	12	7	21	**991**	**7.7%**
• Right Shoulder	261	483	363	482	344	505	110	0	345	348	335	236	63	229	344	274	201	76	220	229	346	80	300	446	163	190	396	181	426	105	324	190	196	146	0	334	112	89	240	**9712**	**75.6%**
• Left Shoulder	16	11	21	6	23	24	6	0	39	37	8	8	9	6	9	14	12	0	11	15	12	8	17	38	15	5	46	8	15	7	15	18	16	33	0	8	11	5	19	**571**	**4.4%**
• On-Ramp/Off-Ramp	31	127	48	121	121	36	14	0	59	70	59	30	4	46	64	18	18	0	7	5	32	15	34	67	44	49	135	20	76	0	46	26	24	11	0	33	21	14	44	**1569**	**12.2%**
Total	**338**	**676**	**458**	**682**	**503**	**619**	**142**	**0**	**478**	**505**	**415**	**345**	**99**	**297**	**493**	**317**	**244**	**81**	**250**	**285**	**404**	**117**	**403**	**590**	**239**	**247**	**620**	**218**	**535**	**115**	**402**	**256**	**247**	**227**	**0**	**401**	**156**	**115**	**324**	**12843**	**100%**
Service Rating by Motorists																																									
• Excellent	40	53	56	171	33	28	7	1	39	38	14	13	7	42	41	30	19	11	4	31	25	11	38	70	10	8	81	15	49	18	19	175	20	26	0	18	13	12	7	**1293**	**96.6%**
• Good	0	1	0	1	2	2	0	0	2	1	0	2	0	0	1	2	0	0	0	3	0	2	0	2	0	0	3	0	3	1	0	12	1	1	0	0	0	1	0	**43**	**3.2%**
• Fair	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	**1**	**0.1%**
• Poor	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	**1**	**0.1%**
Total	**40**	**54**	**56**	**172**	**35**	**30**	**7**	**2**	**41**	**39**	**14**	**15**	**7**	**42**	**42**	**32**	**19**	**11**	**4**	**34**	**25**	**13**	**38**	**72**	**10**	**8**	**84**	**15**	**52**	**19**	**20**	**187**	**21**	**27**	**0**	**18**	**13**	**13**	**7**	**1338**	**100%**
Pct. Of Survey Returns	**21.1%**	**15.2%**	**19.5%**	**60.8%**	**15.0%**	**8.5%**	**9.2%**	**0.0%**	**18.4%**	**13.4%**	**4.9%**	**7.4%**	**10.0%**	**21.3%**	**15.0%**	**12.5%**	**15.7%**	**18.6%**	**3.4%**	**22.7%**	**13.0%**	**15.3%**	**16.2%**	**27.6%**	**8.1%**	**13.3%**	**28.5%**	**10.7%**	**18.9%**	**32.2%**	**12.7%**	**141.7%**	**17.9%**	**18.4%**	**0.0%**	**9.9%**	**17.8%**	**19.4%**	**6.3%**	**19.9%**	

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