BAY AREA FREEWAY SERVICE PATROL STATISTICS
(Aug. 2008)

Problem Type:	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%
	BEATS																																								
• Mechanical Problem	58	74	79	63	57	89	18	0	38	52	83	52	18	38	74	47	42	29	24	35	40	17	90	94	13	18	74	21	47	10	45	28	18	19	0	40	16	19	28	**1607**	**12.6%**
• Flat Tire	54	80	91	84	80	123	35	0	84	73	68	55	19	56	57	90	29	12	31	46	62	20	74	101	54	20	76	70	60	18	83	62	48	35	0	80	26	22	58	**2136**	**16.8%**
• Out of Gas	33	74	46	51	43	41	10	0	53	62	64	38	9	37	46	57	20	11	24	30	27	8	34	37	26	14	51	34	32	16	22	25	20	26	0	26	15	13	12	**1187**	**9.3%**
• Overheat	27	31	46	15	22	25	7	0	18	20	10	9	3	14	21	38	3	27	14	6	13	0	22	28	26	7	16	9	14	10	8	9	18	8	0	15	0	11	9	**579**	**4.6%**
• Traffic Collision	20	51	72	36	21	30	10	0	50	64	47	34	7	12	45	20	20	6	20	9	37	14	25	25	25	7	31	4	25	12	27	10	5	32	0	39	8	5	14	**919**	**7.2%**
• Dead Battery	3	7	4	4	4	6	1	0	12	11	7	1	1	3	5	12	0	0	2	1	10	0	5	3	5	1	5	2	7	1	5	2	4	2	0	3	2	1	2	**144**	**1.1%**
• Abandoned Vehicle	32	45	42	28	32	28	6	0	68	73	46	16	10	20	32	32	33	6	57	25	41	6	34	60	31	22	89	39	54	25	36	16	37	22	0	24	18	5	20	**1210**	**9.5%**
• In-lane Hazard	7	21	17	50	15	15	12	0	47	23	1	27	8	15	40	9	7	12	8	10	6	8	25	29	12	3	40	2	14	1	22	12	11	10	0	51	3	7	10	**610**	**4.8%**
• Other	51	158	73	73	28	74	30	0	47	30	3	26	6	27	77	4	36	0	43	28	18	4	29	96	21	66	57	6	47	31	60	2	29	36	0	75	12	8	54	**1465**	**11.5%**
• Assist FSP Beat Partner	15	0	3	13	6	0	0	0	13	19	0	3	1	3	1	0	0	0	2	3	3	1	4	57	2	0	2	4	10	0	4	11	2	0	0	4	1	0	5	**192**	**1.5%**
• Provided Transportation	2	0	0	2	4	3	0	0	0	0	0	4	0	0	1	0	0	0	3	1	0	1	3	0	0	0	1	0	0	0	4	0	1	0	0	1	0	0	4	**35**	**0.3%**
• Unable To Locate	8	17	0	4	4	0	1	0	11	10	0	4	3	1	9	1	6	0	0	2	2	3	5	4	3	1	12	4	6	3	15	2	5	5	0	6	6	0	5	**168**	**1.3%**
• Refused FSP Service	24	10	2	10	60	13	0	0	28	18	53	3	1	1	16	2	4	0	5	2	3	10	5	61	0	0	45	0	44	9	38	17	1	4	0	9	23	0	3	**524**	**4.1%**
• Cancelled Assignment	1	1	2	0	1	0	0	0	1	0	0	0	1	1	9	1	0	0	0	0	2	0	2	0	0	0	5	0	0	0	6	2	1	1	0	3	0	1	5	**46**	**0.4%**
• Drive-Off	58	34	20	112	20	108	7	0	22	39	24	30	1	28	33	0	35	3	17	40	63	9	18	78	15	39	75	18	89	1	80	17	22	9	0	27	6	5	39	**1241**	**9.8%**
• Help Enroute	3	14	1	19	4	19	7	0	74	28	18	5	7	18	7	8	25	16	4	26	55	4	41	17	10	22	6	19	28	0	18	8	46	1	0	28	0	4	32	**642**	**5.1%**
TOTAL.....	**396**	**617**	**498**	**564**	**401**	**574**	**144**	**0**	**566**	**522**	**424**	**307**	**95**	**274**	**473**	**321**	**260**	**122**	**254**	**264**	**382**	**105**	**416**	**690**	**243**	**220**	**585**	**232**	**477**	**137**	**473**	**223**	**268**	**210**	**0**	**431**	**136**	**101**	**300**	**12,705**	**100%**
% Involving People:	**49.2%**	**51.4%**	**67.9%**	**44.9%**	**56.6%**	**54.7%**	**56.3%**	**0.0%**	**45.1%**	**54.0%**	**65.8%**	**61.6%**	**60.0%**	**58.4%**	**52.4%**	**82.2%**	**43.8%**	**69.7%**	**45.3%**	**48.1%**	**49.5%**	**56.2%**	**60.1%**	**41.7%**	**61.3%**	**30.5%**	**43.2%**	**60.3%**	**38.8%**	**48.9%**	**40.2%**	**61.0%**	**42.2%**	**58.1%**	**0.0%**	**47.1%**	**49.3%**	**70.3%**	**41.0%**		**51.7%**
Requiring Push #	17	24	0	15	2	6	3	0	35	15	3	2	2	5	15	8	26	3	1	0	5	5	2	2	6	0	8	1	4	0	1	2	4	9	0	5	0	1	1	**238**	
% Pushed*:	**4.3%**	**3.9%**	**0.0%**	**2.7%**	**0.5%**	**1.0%**	**2.1%**	**0.0%**	**6.2%**	**2.9%**	**0.7%**	**0.7%**	**2.1%**	**1.8%**	**3.2%**	**2.5%**	**10.0%**	**2.5%**	**0.4%**	**0.0%**	**1.3%**	**4.8%**	**0.5%**	**0.3%**	**2.5%**	**0.0%**	**1.4%**	**0.4%**	**0.8%**	**0.0%**	**0.2%**	**0.9%**	**1.5%**	**4.3%**	**0.0%**	**1.2%**	**0.0%**	**1.0%**	**0.3%**		**1.9%**
Requiring Tow #	30	13	19	41	51	45	7	0	21	38	36	56	22	26	66	45	39	37	13	24	17	18	64	102	7	8	28	7	39	13	36	25	12	10	0	53	16	10	40	**1,134**	
% Towed*:	**7.6%**	**2.1%**	**3.8%**	**7.3%**	**12.7%**	**7.8%**	**4.9%**	**0.0%**	**3.7%**	**7.3%**	**8.5%**	**18.2%**	**23.2%**	**9.5%**	**14.0%**	**14.0%**	**15.0%**	**30.3%**	**5.1%**	**9.1%**	**4.5%**	**17.1%**	**15.4%**	**14.8%**	**2.9%**	**3.6%**	**4.8%**	**3.0%**	**8.2%**	**9.5%**	**7.6%**	**11.2%**	**4.5%**	**4.8%**	**0.0%**	**12.3%**	**11.8%**	**9.9%**	**13.3%**		**8.9%**
Service Rating: excel>	56	35	35	47	18	45	10	15	66	56	18	29	7	32	36	32	13	23	15	19	34	6	43	79	20	14	69	20	51	9	30	18	23	37	4	68	11	12	15	**1,170**	
tot>	56	37	36	48	18	45	10	16	68	58	18	29	7	33	36	32	13	23	15	19	35	6	44	80	20	14	76	21	54	11	31	22	24	38	4	69	12	12	15	**1,205**	
percent>	**100.0%**	**94.6%**	**97.2%**	**97.9%**	**100.0%**	**100.0%**	**100.0%**	**93.8%**	**97.1%**	**96.6%**	**100.0%**	**100.0%**	**100.0%**	**97.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**100.0%**	**97.1%**	**100.0%**	**97.7%**	**98.8%**	**100.0%**	**100.0%**	**90.8%**	**95.2%**	**94.4%**	**81.8%**	**96.8%**	**81.8%**	**95.8%**	**97.4%**	**100.0%**	**98.6%**	**91.7%**	**100.0%**	**100.0%**		**97.1%**
Avg. Wait Time (min): 2.5>	22	12	21	29	5	21	1	9	33	25	6	9	4	12	13	21	4	8	9	6	11	4	17	41	9	4	24	7	26	3	15	11	12	13	3	40	3	5	5	**523**	**43.4%**
7.5>	15	16	8	9	9	13	7	4	20	25	5	11	1	13	14	7	7	8	3	11	13	2	9	19	10	2	30	7	17	6	11	5	5	16	1	16	3	3	4	**385**	**32.0%**
15>	10	7	5	8	2	9	2	2	9	6	4	7	0	7	7	3	2	4	1	2	7	0	12	13	1	7	17	5	4	1	4	2	5	7	0	11	2	3	3	**201**	**16.7%**
25>	6	1	2	2	2	2	0	1	6	1	3	1	1	1	2	1	0	3	2	0	3	0	5	6	0	1	5	1	3	0	0	3	1	2	0	2	1	1	2	**73**	**6.1%**
over 30>	3	1	0	0	0	0	0	0	0	1	0	1	1	0	0	0	0	0	0	0	1	0	1	1	0	0	0	1	4	1	1	1	1	0	0	0	3	0	1	**23**	**1.9%**
Total	56	37	36	48	18	45	10	16	68	58	18	29	7	33	36	32	13	23	15	19	35	6	44	80	20	14	76	21	54	11	31	22	24	38	4	69	12	12	15	**1,205**	**100%**
Avg.....	**11.6**	**9.2**	**6.6**	**6.5**	**8.9**	**7.4**	**8.5**	**6.7**	**7.6**	**7.3**	**10.4**	**10.2**	**14.6**	**7.8**	**8.1**	**5.5**	**7.1**	**9.3**	**7.3**	**6.7**	**10.4**	**4.2**	**10.8**	**8.1**	**5.6**	**11.1**	**8.8**	**11.0**	**10.5**	**11.6**	**7.7**	**10.5**	**9.5**	**8.1**	**3.8**	**6.3**	**22.1**	**8.8**	**13.2**	**8.6**	
**																																									
Avg. Asst/Hr/Trk:	0.8	1.0	1.4	1.1	0.8	0.9	1.4	0.0	1.0	0.8	0.8	0.8	0.2	0.6	0.9	1.0	1.0	0.7	0.8	0.8	0.9	0.4	0.8	1.3	0.7	1.7	1.2	0.9	1.1	0.9	1.5	0.8	1.0	1.3	0.0	3.2	0.9	0.3	1.0	**1.0**	**Avg.**
# of trucks(peak hr.)	3	2	2	3	3	4	4	0	4	3	3	2	1	2	2	2	1	1	1	2	3	2	3	3	2	2	3	2	2	1	2	2	2	2	0	2	3	3	3		
Monthly Truck Hours	502.5	639	366	534	472.5	672	105	0	552	672	504	366	105	471	529	336	252	186	328	336	441	252	504	532.5	336	126	472	252	439.5	147	312	273	282	162	0	312	136.5	147	312	**13367**	

	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%
Vehicle Location																																									
• In-Lane	37	42	18	65	18	28	14	0	37	37	11	50	23	14	56	20	5	14	12	19	19	10	48	36	13	5	51	1	23	4	30	16	11	18	0	64	7	12	10	**898**	**7.1%**
• Right Shoulder	289	456	459	383	265	478	101	0	404	384	366	221	66	217	321	274	196	108	231	232	292	84	312	530	183	148	392	199	353	120	373	177	203	159	0	322	106	72	250	**9726**	**76.6%**
• Left Shoulder	18	6	12	8	24	19	7	0	52	39	9	12	1	1	10	9	21	0	8	10	6	3	21	49	11	6	36	4	22	10	26	14	18	22	0	10	6	5	23	**558**	**4.4%**
• On-Ramp/Off-Ramp	52	113	9	108	94	49	22	0	73	62	38	24	5	42	86	18	38	0	3	3	65	8	35	75	36	61	106	28	79	3	44	16	36	11	0	35	17	12	17	**1523**	**12.0%**
Total	**396**	**617**	**498**	**564**	**401**	**574**	**144**	**0**	**566**	**522**	**424**	**307**	**95**	**274**	**473**	**321**	**260**	**122**	**254**	**264**	**382**	**105**	**416**	**690**	**243**	**220**	**585**	**232**	**477**	**137**	**473**	**223**	**268**	**210**	**0**	**431**	**136**	**101**	**300**	12705	100%
Service Rating by Motorists																																									
• Excellent	56	35	35	47	18	45	10	15	66	56	18	29	7	32	36	32	13	23	15	19	34	6	43	79	20	14	69	20	51	9	30	18	23	37	4	68	11	12	15	**1170**	**97.1%**
• Good	0	2	1	1	0	0	0	0	2	2	0	0	0	1	0	0	0	0	0	0	1	0	1	1	0	0	7	1	3	2	0	4	1	1	0	1	1	0	0	**33**	**2.7%**
• Fair	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	**1**	**0.1%**
• Poor	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	**1**	**0.1%**
Total	**56**	**37**	**36**	**48**	**18**	**45**	**10**	**16**	**68**	**58**	**18**	**29**	**7**	**33**	**36**	**32**	**13**	**23**	**15**	**19**	**35**	**6**	**44**	**80**	**20**	**14**	**76**	**21**	**54**	**11**	**31**	**22**	**24**	**38**	**4**	**69**	**12**	**12**	**15**	1205	100%
Pct. Of Survey Returns	**28.7%**	**11.7%**	**10.7%**	**19.0%**	**7.9%**	**14.3%**	**12.3%**	**0.0%**	**26.7%**	**20.6%**	**6.5%**	**15.3%**	**12.3%**	**20.6%**	**14.5%**	**12.1%**	**11.4%**	**27.1%**	**13.0%**	**15.0%**	**18.5%**	**10.2%**	**17.6%**	**27.8%**	**13.4%**	**20.9%**	**30.0%**	**15.0%**	**29.2%**	**16.4%**	**16.3%**	**16.2%**	**21.2%**	**31.1%**	**0.0%**	**34.0%**	**17.9%**	**16.9%**	**12.2%**	**18.3%**	

Date: 9/25/2008