



BAY AREA FREEWAY SERVICE PATROL STATISTICS
(July, 2007)



Problem Type:	BEATS																																					TOTAL	%				
	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035			#036	#037		
* Mechanical Problem	54	91	86	95	30	168	19	28	54	33	58	58	21	40	41	38	8	14	3	48	75	13	90	113	40	5	60	26	67	22	52	21	36	22	21	64	11	4	8	1737	14.0%		
* Flat Tire	76	138	63	79	92	148	40	25	86	79	68	60	26	67	62	86	9	4	6	43	75	28	82	133	74	7	77	47	74	19	83	20	55	44	12	93	29	11	22	2242	18.0%		
* Out of Gas	36	55	52	40	37	64	18	20	55	39	49	37	14	45	27	43	6	14	5	21	26	12	13	46	25	2	67	30	37	13	40	18	12	19	14	30	9	1	3	1094	8.8%		
* Overheat	21	44	11	9	10	29	6	18	18	5	9	7	3	12	12	26	3	33	3	10	19	1	10	36	26	0	22	11	30	5	13	7	14	6	4	12	1	3	0	509	4.1%		
* Traffic Collision	20	69	65	24	22	34	10	8	59	70	43	39	12	31	25	20	10	11	6	26	48	14	31	56	31	0	26	12	41	7	20	7	13	22	8	20	12	0	5	977	7.9%		
* Dead Battery	4	9	5	7	5	4	3	1	6	6	6	1	1	3	5	12	1	0	1	6	3	0	6	11	4	0	5	0	2	1	2	4	11	3	0	8	5	1	0	152	1.2%		
* Abandoned Vehicle	26	48	40	67	60	34	10	6	83	70	28	11	8	47	21	48	8	8	13	29	47	12	50	71	42	9	108	32	51	15	68	29	50	34	20	31	15	11	16	1376	11.1%		
* In-lane Hazard	13	27	38	71	38	29	8	7	40	35	0	30	7	11	6	7	2	22	0	15	30	8	22	42	22	0	47	0	31	7	14	7	13	8	2	49	3	1	11	723	5.8%		
* Other	55	64	38	66	14	60	17	27	49	20	2	18	2	51	62	3	3	16	3	24	32	6	24	17	27	19	45	6	29	16	86	31	42	32	12	102	3	1	23	1147	9.2%		
* Assist FSP Beat Partner	7	1	5	5	20	7	2	0	3	13	1	2	1	0	7	2	0	2	0	3	5	2	8	1	1	0	3	4	7	0	4	5	3	0	0	4	0	0	2	130	1.0%		
* Provided Transportation	1	0	1	1	4	1	0	0	0	0	0	1	0	2	1	0	0	0	0	2	0	0	3	8	0	0	0	0	0	0	0	0	5	0	0	0	2	0	0	1	33	0.3%	
* Unable To Locate	7	6	4	1	10	0	0	2	8	9	0	2	2	2	3	3	7	0	2	0	2	11	5	0	1	8	12	4	1	9	3	5	3	2	7	0	0	2	146	1.2%			
* Refused FSP Service	2	1	10	20	52	19	1	3	32	20	55	1	1	1	20	6	0	7	4	1	19	8	6	56	0	1	33	3	19	14	17	42	11	0	4	21	20	0	1	531	4.3%		
* Cancelled Assignment	0	2	0	0	3	1	1	0	1	2	0	2	5	0	2	0	0	0	0	5	2	0	2	0	0	0	8	3	2	2	12	1	1	8	3	2	0	0	3	73	0.6%		
* Drive-Off	8	20	39	44	86	55	12	21	26	20	36	24	5	26	30	0	9	14	3	31	75	20	33	4	17	12	75	10	66	8	117	4	78	30	8	22	4	2	28	1122	9.0%		
* Help Enroute	15	11	11	5	27	10	5	4	48	20	11	9	4	19	1	7	8	7	3	22	2	24	2	11	5	2	14	36	2	20	0	36	21	10	5	0	3	11	453	3.6%			
TOTAL.....	345	586	468	534	510	663	152	170	568	441	366	302	112	358	324	301	70	159	50	288	458	128	415	601	320	61	586	210	496	132	557	204	380	252	120	472	112	38	136	12,445	100%		
% Involving																																											
People:	61.2%	69.3%	60.3%	47.6%	38.4%	67.4%	63.2%	58.8%	48.9%	52.6%	63.7%	66.9%	68.8%	55.3%	53.1%	74.8%	52.9%	47.8%	48.0%	53.5%	63.7%	53.1%	55.9%	65.7%	62.5%	23.0%	43.9%	60.0%	50.6%	50.8%	37.7%	37.7%	37.1%	46.0%	49.2%	48.1%	59.8%	52.6%	27.9%		53.9%		
Requiring Push #	14	50	25	18	2	7	0	9	30	12	17	1	1	4	9	5	1	10	1	2	14	2	4	7	6	0	7	0	13	2	2	5	3	7	0	2	2	0	0	294			
% Pushed:	4.1%	8.5%	5.3%	3.4%	0.4%	1.1%	0.0%	5.3%	5.3%	2.7%	4.6%	0.3%	0.9%	1.1%	2.8%	1.7%	1.4%	6.3%	2.0%	0.7%	3.1%	1.6%	1.0%	1.2%	1.9%	0.0%	1.2%	0.0%	2.6%	1.5%	0.8%	2.8%	0.0%	0.4%	1.8%	0.0%	0.0%		2.4%				
Requiring Tow #	57	68	51	31	20	63	9	17	25	33	56	31	31	30	38	7	10	3	20	16	20	60	105	18	0	38	25	57	19	48	13	35	3	20	48	16	6	11	1,191				
% Towed:	16.5%	11.6%	10.9%	5.8%	3.9%	9.5%	5.9%	10.0%	4.4%	7.5%	9.0%	18.5%	27.7%	8.7%	9.3%	12.6%	10.0%	6.3%	6.0%	6.9%	3.5%	15.6%	14.5%	17.5%	5.6%	0.0%	6.5%	11.9%	11.5%	14.4%	8.6%	6.4%	9.2%	1.2%	16.7%	10.2%	14.3%	15.8%	8.1%		9.6%		
Service Rating:																																											
excel>	61	128	88	104	60	56	14	15	62	82	39	51	14	44	54	54	19	18	25	36	65	31	70	76	11	15	137	27	53	46	51	39	31	51	23	127	3	5	0	1,885			
tot>	65	134	92	111	65	57	16	16	63	83	50	52	14	44	55	55	20	18	25	36	67	32	82	77	11	15	142	28	54	47	55	42	32	62	24	141	4	5	0	1,991			
percent>	93.8%	95.5%	95.7%	93.7%	92.3%	92.2%	87.5%	93.8%	98.4%	98.8%	78.0%	98.1%	100.0%	100.0%	98.2%	98.2%	95.0%	100.0%	100.0%	100.0%	97.0%	96.9%	85.4%	98.7%	100.0%	100.0%	96.5%	96.4%	98.1%	97.9%	92.7%	92.9%	96.3%	82.3%	95.8%	90.1%	75.0%	100.0%	Div/0		94.7%		
Avg. Wait Time (min):																																											
2.5>	26	86	36	48	27	29	4	8	29	31	21	23	5	18	31	33	6	8	8	12	34	12	23	35	3	3	45	11	21	17	23	17	14	20	13	66	2	3	0	851	42.7%		
7.5>	19	28	28	33	18	13	6	4	19	29	16	19	5	14	15	11	8	5	8	15	15	15	24	27	7	3	65	10	18	16	10	10	10	19	5	46	1	2	0	616	30.9%		
15>	11	11	21	22	13	12	4	2	11	15	10	8	4	8	7	8	4	3	5	7	12	5	17	8	1	3	17	6	7	11	16	11	4	14	5	20	0	0	0	343	17.2%		
25>	7	9	5	7	7	2	2	2	3	6	3	1	0	4	1	3	2	1	4	2	5	0	14	7	0	5	12	1	5	1	5	4	3	7	1	8	1	0	0	150	7.5%		
over 30>	2	0	2	1	0	1	0	0	1	2	0	1	0	0	0	1	0	0	1	0	0	1	0	4	0	0	1	3	0	3	2	1	0	1	2	0	1	0	0	0	31	1.6%	
Total	65	134	92	111	65	57	16	16	63	83	50	52	14	44	55	55	20	18	25	36	67	32	82	77	11	15	142	28	54	47	55	42	32	62	24	141	4	5	0	1,991	100%		
Avg....	10.3	6.1	9.3	8.4	8.8	8.1	10.3	8.1	8.2	9.5	8.0	7.8	7.9	8.4	6.9	6.5	9.3	10.4	10.2	8.3	8.4	6.8	13.2	7.6	6.8	17.3	9.4	7.8	11.1	10.1	10.1	9.1	9.5	11.3	7.1	7.6	9.4	4.5		8.8			
Avg. Asst/Hr/Trk:	0.6	0.8	1.2	0.9	1.0	0.9	1.2	0.4	0.8	0.6	0.7	0.9	0.2	0.7	0.9	0.9	0.5	0.9	0.3	0.8	1.0	0.5	0.8	1.1	0.9	0.5	1.2	0.8	1.2	0.9	1.8	0.5	1.3	1.0	0.9	1.5	0.8	0.3	0.9	0.9	0.9	0.9	0.9
# of trucks(peak hr.)	3	2	2	3	3	4	4	2	4	3	3	2	1	2	2	2	1	1	1	2	3	2	3	3	2	2	3	2	2	1	2	2	2	2	1	2	3	3	3	3	3	3	
Monthly Truck Hours	514.5	651	378	546	472.5	684	105	378	714	672	504	378	105	483	373	336	126	186	88	336	441	252	504	544.5	336	42	472.5	252	445.25	147	324	273	294	252	126	324	136	49	96	13340			
Vehicle Location																																											
In-Lane	34	64																																									