



BAY AREA FREEWAY SERVICE PATROL STATISTICS
(Jun. 2008)



Problem Type:	BEATS																																			TOTAL				SANTA CRUZ																																																																																
	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%	#501	#502	TOTALS	%																																																																											
• Mechanical Problem	63	74	60	112	32	89	13	26	61	63	80	47	17	48	42	46	5	34	27	42	44	10	119	76	16	13	77	25	83	21	37	12	21	35	17	46	15	17	23	1688	12.6%	6	4	10	19.6%																																																																											
• Flat Tire	59	99	55	96	80	116	27	22	96	84	50	45	27	69	49	91	10	11	28	40	54	30	82	98	51	17	79	47	82	18	71	27	46	48	15	90	23	23	34	2089	15.5%	2	3	5	9.8%																																																																											
• Out of Gas	38	94	59	76	40	47	15	21	52	57	66	37	15	29	20	62	9	11	27	20	34	16	27	41	30	12	74	33	55	20	45	18	24	33	21	26	9	9	9	1331	9.9%	2	0	2	3.9%																																																																											
• Overheat	26	28	20	42	11	26	5	12	22	20	6	7	2	19	12	33	4	28	8	8	16	1	10	38	44	11	21	4	17	8	25	8	8	8	7	18	4	9	6	602	4.5%	1	1	2	3.9%																																																																											
• Traffic Collision	16	47	96	39	38	39	6	14	47	36	58	44	13	33	10	20	11	7	8	21	35	13	32	24	29	5	35	5	28	6	17	4	6	23	12	13	9	5	14	918	6.8%	1	1	2	3.9%																																																																											
• Dead Battery	4	11	8	1	0	5	1	1	15	7	7	3	4	3	5	14	0	0	3	3	10	1	3	5	7	2	13	2	6	1	1	2	3	0	4	6	1	3	1	166	1.2%	0	0	0	0.0%																																																																											
• Abandoned Vehicle	36	53	54	59	29	39	11	19	85	65	27	22	3	28	27	44	18	9	42	20	48	13	42	70	26	18	98	41	43	21	40	14	49	46	19	40	21	19	30	1388	10.3%	4	4	8	15.7%																																																																											
• In-lane Hazard	15	30	33	47	25	28	7	4	58	38	2	36	10	8	14	6	2	2	6	8	18	7	12	36	14	3	35	2	14	0	21	17	14	5	4	43	4	1	7	636	4.7%	5	2	7	13.7%																																																																											
• Other	40	186	32	53	60	59	25	66	57	31	5	31	3	28	62	1	2	0	23	21	17	6	30	76	16	71	59	15	40	28	74	29	37	35	24	77	19	6	61	1505	11.2%	5	0	5	9.8%																																																																											
• Assist FSP Beat Partner	10	0	7	9	9	6	1	1	21	12	1	8	0	1	4	0	0	0	1	0	6	3	4	46	8	0	2	1	16	0	12	7	4	0	3	0	0	0	0	0	210	1.6%	0	0	0	0.0%																																																																										
• Provided Transportation	1	0	0	1	3	1	0	0	1	1	0	2	0	0	1	0	0	0	0	1	1	0	4	0	0	0	0	0	0	0	0	0	0	1	2	0	2	0	0	0	3	25	0.2%	0	0	0	0.0%																																																																									
• Unable To Locate	8	12	0	0	4	1	0	3	4	4	0	0	2	0	8	0	1	1	2	0	3	1	1	1	0	1	7	6	8	1	10	2	3	0	1	1	4	0	3	103	0.8%	2	4	6	11.8%																																																																											
• Refused FSP Service	14	11	25	14	71	9	0	8	35	11	44	5	0	17	1	1	0	8	3	5	58	0	3	37	1	48	10	51	11	13	2	3	13	26	0	7	0	0	0	7	573	4.3%	0	0	0	0.0%																																																																										
• Cancelled Assignment	0	0	0	0	3	0	0	0	1	0	0	0	0	0	5	0	0	0	0	0	1	0	0	1	1	0	5	0	1	0	1	2	3	1	0	0	0	0	0	4	29	0.2%	1	0	1	2.0%																																																																										
• Drive-Off	31	56	58	102	48	94	0	38	35	39	26	15	3	14	28	3	11	12	16	38	92	8	36	73	9	55	79	17	161	4	101	6	27	20	8	49	8	8	19	1447	10.8%	1	2	3	5.9%																																																																											
• Help Enroute	16	30	21	15	9	14	3	4	59	38	16	8	3	15	6	25	13	8	0	20	70	5	38	23	14	17	6	9	51	0	10	26	64	0	6	10	6	9	38	725	5.4%	0	0	0	0.0%																																																																											
TOTAL.....	377	731	528	666	462	573	114	239	649	506	388	310	102	295	310	346	87	123	199	245	454	117	445	666	265	228	627	208	653	138	516	185	323	258	141	437	149	109	266	13,435	100%	30	21	51	100.0%																																																																											
% Involving People:	54.6%	48.3%	56.4%	55.0%	43.5%	56.2%	58.8%	40.2%	45.1%	52.8%	68.8%	59.0%	76.5%	68.1%	44.5%	76.9%	44.8%	74.0%	50.8%	54.7%	42.5%	60.7%	61.3%	42.3%	66.8%	26.3%	47.7%	55.8%	41.5%	53.6%	38.0%	38.4%	33.4%	57.0%	53.9%	45.5%	40.9%	60.6%	32.7%	50.6%	40.0%	42.9%	41.2%																																																																													
Requiring Push #	18	33	23	58	5	4	0	9	44	15	5	1	4	1	8	2	0	1	1	5	6	5	5	0	4	0	12	7	2	1	3	5	2	2	1	2	0	1	5	300	1	1	2																																																																													
% Pushed*:	4.8%	4.5%	4.4%	8.7%	1.1%	0.7%	0.0%	3.8%	6.8%	3.0%	1.3%	0.3%	3.9%	0.3%	2.6%	0.6%	0.0%	0.8%	0.5%	2.0%	1.3%	4.3%	1.1%	0.0%	1.5%	0.0%	1.9%	3.4%	0.3%	0.7%	0.6%	2.7%	0.6%	0.8%	0.7%	0.5%	0.0%	0.9%	1.9%	2.2%	3.3%	4.8%	3.9%																																																																													
Requiring Tow #	41	24	43	29	28	35	4	13	12	47	34	41	22	32	38	41	8	29	10	25	32	11	83	80	9	9	29	11	63	17	25	7	19	17	20	50	14	9	30	1,091	2	4	6																																																																													
% Towed*:	10.9%	3.3%	8.1%	4.4%	6.1%	6.1%	3.5%	5.4%	1.8%	9.3%	8.8%	13.2%	21.6%	10.8%	12.3%	11.8%	9.2%	23.6%	5.0%	10.2%	7.0%	9.4%	18.7%	12.0%	3.4%	3.9%	4.6%	5.3%	9.6%	12.3%	4.8%	3.8%	5.9%	6.6%	14.2%	11.4%	9.4%	8.3%	11.3%	8.1%	6.7%	19.0%	11.8%																																																																													
Service Rating:																																							615																																							638																																							96.4%	5	8	13
percent>	97.4%	100.0%	100.0%	100.0%	93.8%	95.2%	100.0%	83.3%	95.7%	94.3%	88.9%	87.5%	100.0%	94.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%																																																																											
Avg. Wait Time (min):																																							270																																							42.3%	1	3	4	30.77%																																						
2.5->																																							214																																							33.5%	1	2	3	23.08%																																						
7.5->																																							90																																							14.1%	1	3	4	30.77%																																						
15->																																							55																																							8.6%	1	0	1	7.69%																																						
25->																																							9																																							1.4%	1	0	1	7.69%																																						
over 30->																																							638																																							100%	5	8	13	100.00%																																						
Total	38	22	22	44	16	21	7	12	23	35	9	16	2	18	10	19	3	10	6	10	8	6	26	29	5	9	27	11	33	6	24	7	12	19	8	39	9	6	11	638	100%	22.0	8.4	13.7																																																																												
Avg. Asst/Hr/Trk:	0.8	1.1	1.4	1.2	1.0	0.9	1.1	0.7	0.9	0.8	0.8	0.8	0.2	0.6	0.9	1.0	0.7	0.7	0.6	0.7	1.0	0.5	0.9	1.3	0.8	1.8	1.3	0.8	1.5	0.9	1.7	0.7	1.1	1.0	1.1	1.4	1.1	0.7	0.9	1.0	Avg.	0.2	0.1																																																																													
# of trucks(peak hr.)	3	2	2	3	3	4	4	2	4	3	3	2	1	2	2	2	1	1	1	2	3	2	3	2	2	3	2	2	1	2	2	2	2	1	2	3	3	3	3	3	3	1	1																																																																													
Monthly Truck Hours	502.5	639	366	534	472.5	672	105	366	702	672	504	366	105	471	361	336	126	180	312	336	441	252	504	532.5	336	126	472.5	252	439.5	147	312	273	282	252	126	312	136.5	147	312	13783	146	147																																																																														
Vehicle Location																																				908																																				6.8%	9	4	13	25.49%																																												