



BAY AREA FREEWAY SERVICE PATROL STATISTICS
(Apr. 2008)

Problem	BEATS																																					TOTAL		SANTA CRUZ							
	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%	#501	#502	TOTALS	%		
Mechanical Problem	79	73	74	62	43	112	17	21	45	59	43	38	10	38	37	34	10	24	8	44	80	11	70	85	29	11	62	14	78	19	48	16	12	11	16	28	7	18	12	1498	12.5%	14	15	29	15.0%		
Flat Tire	55	83	82	86	62	105	29	23	71	60	51	57	19	57	32	75	13	11	22	47	51	20	73	88	64	16	59	51	65	22	88	30	53	17	11	74	10	14	36	1862	15.6%	8	8	16	7.3%		
Out of Gas	41	85	74	58	27	64	13	17	41	72	71	46	18	42	26	39	11	8	16	32	44	11	17	41	17	14	29	1	13	4	26	4	13	6	7	2	4	14	1	4	4	1296	10.7%	7	6	13	6.7%
Overheat	14	24	34	11	5	28	3	8	27	21	20	7	0	13	7	19	6	15	7	8	12	1	14	16	25	1	13	4	26	4	13	6	7	2	4	14	1	4	4	448	3.7%	8	2	10	5.2%		
Traffic Collision	22	43	102	31	41	35	7	12	72	73	29	44	10	17	26	23	15	13	12	27	21	21	26	25	20	3	34	10	27	11	29	4	4	11	3	15	9	0	4	931	7.8%	16	13	29	15.0%		
Dead Battery	2	14	8	2	4	1	1	4	11	3	7	0	0	4	7	13	1	0	2	2	5	1	5	5	7	3	6	4	4	3	4	4	6	2	1	7	0	0	1	154	1.3%	2	0	2	1.0%		
Abandoned Vehicle	24	45	57	38	50	43	6	24	57	77	31	16	6	40	16	31	9	5	39	39	45	10	38	59	28	22	110	47	50	10	29	16	42	30	12	41	15	14	21	1292	10.8%	9	12	21	10.9%		
In-lane Hazard	18	31	28	47	31	18	5	9	41	22	1	30	12	9	27	3	1	12	3	8	2	7	24	29	17	4	37	3	12	3	7	10	15	13	5	47	2	2	11	606	5.1%	19	10	29	15.0%		
Other	42	130	18	46	54	59	27	60	45	23	5	25	8	19	60	6	1	0	10	23	3	5	33	93	18	76	46	5	34	18	66	18	4	22	24	69	18	2	56	1271	10.6%	11	2	13	6.7%		
Assist FSP Beat Partner	4	3	2	4	2	3	0	2	13	7	0	7	1	3	2	0	0	2	6	5	8	28	2	0	2	0	1	2	7	0	9	0	2	4	0	1	0	0	8	140	1.2%	4	0	4	2.1%		
Provided Transportation	0	0	0	0	2	4	0	0	1	1	1	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	2	0	0	0	21	0.2%	0	0	0	0.0%	
Unable To Locate	12	13	0	0	7	3	0	4	9	6	0	1	2	0	10	0	2	2	0	0	1	0	2	1	0	0	0	6	3	2	0	10	2	5	1	0	5	3	1	5	118	1.0%	1	7	8	4.1%	
Refused FSP Service	0	11	16	27	42	8	1	3	37	19	59	2	1	0	9	1	0	2	4	8	0	8	39	2	1	28	3	23	20	26	15	0	4	3	28	19	0	6	483	4.0%	1	0	1	0.5%			
Cancelled Assignment	1	2	0	1	4	0	0	1	0	1	0	1	3	0	2	0	1	0	0	0	0	0	2	0	0	1	2	1	1	1	5	2	0	0	0	0	0	0	3	36	0.3%	2	2	4	2.1%		
Drive-Off	29	60	61	49	40	104	9	49	20	29	17	15	3	16	14	12	8	33	7	30	27	5	37	80	28	56	70	23	70	4	113	10	61	11	11	43	8	3	34	1299	10.9%	6	6	12	6.2%		
Help Enroute	27	32	7	2	3	5	3	6	43	15	7	8	7	21	2	15	16	19	8	26	7	17	7	11	17	16	25	1	11	9	48	21	2	7	1	0	24	525	4.4%	4	0	4	2.1%				
TOTAL	370	649	563	464	417	592	121	243	533	488	342	298	100	280	277	271	94	146	138	298	326	112	377	596	283	215	552	219	467	130	468	162	274	165	113	407	105	71	244	11970	100%	112	81	193	100.0%		
% Involving People:	57.6%	49.6%	66.4%	53.9%	43.6%	58.3%	57.9%	35.0%	50.1%	59.0%	64.6%	64.4%	57.0%	61.1%	48.7%	74.9%	59.6%	48.6%	48.6%	53.7%	65.3%	58.0%	54.4%	43.6%	62.2%	17.7%	45.7%	53.0%	51.8%	56.2%	40.8%	48.8%	49.6%	40.3%	37.1%	69.0%	31.1%	51.6%	51.9%	50.3%	49.1%	51.9%	50.3%				
Requiring Push #	23	43	22	23	3	6	0	8	26	5	4	1	2	4	18	6	1	7	1	0	4	2	5	3	12	0	9	2	12	1	2	2	1	0	1	5	0	1	2	267	2.2%	1	1	2	1.0%		
% Pushed:	6.2%	6.6%	3.9%	5.0%	0.7%	1.0%	0.0%	3.3%	4.9%	1.0%	1.2%	0.3%	2.0%	1.4%	6.5%	2.2%	1.1%	4.8%	0.7%	0.0%	1.2%	1.8%	1.3%	0.5%	4.2%	0.0%	1.6%	0.9%	2.6%	0.8%	0.4%	1.2%	0.4%	0.0%	0.9%	1.2%	0.0%	1.4%	0.8%	2.2%	0.9%	1.2%	1.0%	0.9%	1.2%	1.0%	
Requiring Tow #	49	55	40	9	25	42	4	10	20	44	18	61	16	25	30	33	12	20	10	28	25	13	44	76	12	9	43	10	48	14	37	9	6	8	15	22	6	7	15	970	8.1%	25	16	41	21.2%		
% Towed:	13.2%	8.5%	7.1%	1.9%	6.0%	7.1%	3.3%	4.1%	3.8%	9.0%	5.3%	20.5%	10.0%	10.0%	94.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.5%	100.0%	100.0%	100.0%	100.0%	100.0%	87.5%	96.6%	100.0%	100.0%	93.3%	100.0%	100.0%	90.6%	100.0%	100.0%	96.9%	81.1%	0.0%	#DIV/0!	0.00%	22.3%	19.8%	21.2%	
Service Rating:	13	16	16	18	3	23	4	8	25	19	8	9	2	16	25	9	5	7	0	17	11	11	17	39	3	9	27	7	28	3	14	6	14	15	5	29	4	13	10	508	96.9%	0	0	0	0.00%		
excl> top:	15	16	16	20	4	24	4	8	26	20	8	9	2	17	25	9	5	7	0	17	11	11	17	40	3	9	27	8	29	3	14	6	15	15	5	32	4	13	10	524	96.9%	0	0	0	0.00%		
percent:	86.7%	100.0%	100.0%	90.0%	75.0%	95.8%	100.0%	100.0%	96.2%	95.0%	100.0%	100.0%	94.1%	100.0%	100.0%	100.0%	100.0%	100.0%	#DIV/0!	100.0%	100.0%	100.0%	97.5%	100.0%	100.0%	100.0%	100.0%	100.0%	87.5%	96.6%	100.0%	100.0%	93.3%	100.0%	100.0%	90.6%	100.0%	100.0%	96.9%	81.1%	0.0%	#DIV/0!	0.00%	0.0%	#DIV/0!	0.00%	
Avg. Wait Time (min):	6	6	2	7	1	8	3	5	11	5	4	2	1	10	14	4	1	3	0	9	6	6	4	15	2	3	12	1	15	2	7	4	7	6	3	12	3	3	5	218	41.6%	0	0	0	0.00%		
7.5>	5	3	8	5	3	10	1	3	11	6	0	2	0	3	8	3	2	2	0	5	2	4	7	12	1	4	9	2	8	1	3	2	2	4	2	12	0	7	3	165	31.5%	1	0	1	100.00%		
15>	2	3	4	4	0	4	0	0	2	3	3	3	0	1	2	2	1	1	0	0	2	0	5	0	1	4	4	4	0	2	0	4	2	0	5	0	1	1	1	70	13.4%	0	0	0	0.00%		
25>	1	4	2	4	0	2	0	0	2	4	1	2	1	3	1	0	0	1	0	2	1	1	5	7	0	0	1	1	0	0	2	0	2	0	2	1	1	1	1	57	10.9%	0	0	0	0.00%		
over 30>	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1	1	0	1	0	2	0	0	0	1	0	1	0	1	0	14	2.7%	0	0	0	0.00%			
Total	15	16	16	20	4	24	4	8	26	20	8	9	2	17	25	9	5	7	0	17	11	11	17	40	3	9	27	8	29	3	14	6	15	15	5	32	4	13	10	524	100%	1	0	1	100.00%		
Avg....	11.2	11.4	10.9	10.8	6.3	8.5	3.8	4.4	7.3	16.1	10.0	12.8	13.8	8.1	6.0	6.9	18.5	8.9	10.0	7.7	6.4	14.6	10.9	4.2	12.5	9.0	12.8	9.6	4.2	8.6	4.2	9.5	12.3	4.5	9.5	8.1	12.3	7.5	9.7	7.5	7.5	7.5	7.5	7.5	7.5	7.5	7.5
Avg. Asst/Hr/Trk:	0.7	1.0	1.5	0.9	0.9	1.2	0.7	0.8	0.7	0.7	0.8	0.2	0.6	0.8	0.8	0.7	0.9	0.4	0.9	0.7	0.4	0.7	1.1	0.8	1.7	1.2	0.9	1.1	0.9	1.5	0.6	1.0	0.7	0.9	1.3	0.8	0.5	0.8	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	
# of trucks(peak hr.)	3	2	2	3	3	4	4	2	4	3	3	2	1	2	2	2	1	1	1	2	2	3	2	3	2	2	2	3	2	2	2	2	2	2	1	2	3	3	3	3	3	3	3	3	1	1	1
Monthly Truck Hours	519	662	376	552	495	704	110	376	728	704	526	376	110	486	372	352	132	168	304	352	462	264	528	543	352	132	495	264	453	154	312	286	286	264	132	312	143	154	312	14256	14256	146	147	147			
Vehicle Location	39	44	54	71	27	35	3	23	69	40	11	62	25	17	37	14	6	28	9	23	16</																										