



BAY AREA FREEWAY SERVICE PATROL STATISTICS
(Mar. 2008)



Problem Type:	BEATS																																					TOTAL				SANTA CRUZ							
	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%	#501	#502	TOTALS	%				
Mechanical Problem	39	79	55	61	30	120	21	29	33	35	59	41	9	30	35	32	11	24	11	34	66	20	69	88	24	4	49	20	60	19	35	20	12	18	24	34	8	19	18	1395	12.5%	12	15	27	16.6%				
Flat Tire	52	112	33	59	41	119	23	29	82	52	42	49	13	67	51	42	5	12	16	45	42	18	60	110	55	17	41	43	67	18	48	28	49	15	10	73	18	13	40	1709	15.3%	17	4	21	12.9%				
Out of Gas	33	65	44	42	26	57	18	30	37	53	45	40	11	34	30	53	12	7	33	27	31	12	29	40	27	11	68	27	39	8	30	20	22	18	11	29	7	15	22	1163	10.4%	9	6	15	9.2%				
Overheat	12	33	12	4	6	19	6	4	16	11	8	2	2	15	10	19	1	11	4	11	7	2	12	9	15	5	9	1	16	3	7	14	14	2	2	13	2	2	5	346	3.1%	0	0	0	0.0%				
Traffic Collision	30	56	46	25	13	39	6	10	63	54	38	51	9	23	21	25	10	13	7	19	29	22	38	26	30	4	26	15	24	4	16	10	7	13	6	14	13	3	9	867	7.8%	6	10	16	9.8%				
Dead Battery	5	11	7	2	4	4	5	6	7	4	7	3	0	7	4	5	0	2	2	5	5	0	5	10	7	1	7	6	3	2	4	1	5	1	0	3	1	3	0	154	1.4%	5	0	5	3.1%				
Abandoned Vehicle	34	52	45	41	37	35	3	22	66	60	29	13	4	42	13	29	14	7	33	22	37	4	40	67	18	7	87	27	37	12	50	13	45	31	9	30	11	16	24	1166	10.5%	4	7	11	6.7%				
In-lane Hazard	28	30	38	61	14	28	8	8	54	28	1	38	11	8	16	6	3	9	3	5	5	6	18	26	13	6	42	1	10	3	14	6	13	9	6	41	2	3	6	627	5.6%	11	7	18	11.0%				
Other	42	149	23	44	7	49	33	62	41	15	3	20	9	20	79	3	5	2	7	27	8	1	27	40	7	97	34	6	16	22	83	31	12	8	29	77	17	0	38	1193	10.7%	5	5	10	6.1%				
Assist FSP Beat Partner	6	2	2	5	0	8	1	4	10	8	0	6	0	2	2	1	0	0	0	0	3	3	9	33	6	0	1	0	3	0	11	0	0	0	0	1	3	0	7	137	1.2%	1	0	1	0.6%				
Provided Transportation	0	0	0	0	1	4	0	1	1	0	0	3	1	0	1	0	1	0	1	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	4	0	0	2	23	0.2%	0	0	0	0.0%				
Unable To Locate	8	17	2	0	7	4	0	0	13	12	0	2	2	1	7	0	1	3	0	1	0	2	5	0	0	4	6	5	3	0	9	4	5	1	0	1	4	0	1	130	1.2%	3	6	9	5.5%				
Refused FSP Service	4	9	27	23	25	7	0	12	27	9	58	3	0	1	13	5	0	0	3	0	4	10	0	55	1	1	43	1	16	4	23	14	5	2	2	30	26	0	4	467	4.2%	0	2	2	1.2%				
Cancelled Assignment	2	0	0	0	1	0	0	0	2	1	0	2	3	1	0	0	0	0	0	0	0	0	0	0	0	0	1	5	0	0	0	0	0	0	1	1	0	1	28	0.3%	1	1	2	1.2%					
Drive-Off	29	36	25	42	39	84	5	54	25	36	17	15	6	10	17	22	9	40	13	29	32	8	44	91	22	53	73	14	45	8	98	4	62	5	14	45	7	0	32	1210	10.9%	6	6	12	7.4%				
Help Enroute	20	29	12	6	1	6	0	0	46	15	11	9	8	17	2	21	9	13	4	17	22	2	22	5	12	16	1	17	23	5	16	15	38	22	11	15	1	0	37	526	4.7%	5	0	5	3.1%				
TOTAL.....	344	680	371	415	252	583	129	271	523	393	318	297	88	278	301	264	81	143	136	244	291	110	379	600	237	227	492	183	363	109	449	180	289	145	124	411	121	74	246	11,141	100%	94	69	163	100.0%				
% Involving People:	49.7%	52.4%	53.1%	46.5%	47.6%	61.4%	61.2%	39.9%	45.5%	53.2%	62.6%	62.6%	50.0%	63.3%	50.2%	66.7%	48.1%	48.3%	53.7%	57.8%	61.9%	67.3%	56.2%	47.2%	66.7%	18.5%	40.7%	61.2%	57.6%	49.5%	31.2%	51.7%	37.7%	46.2%	42.7%	40.4%	40.5%	74.3%	38.2%			50.6%		61.7%	50.7%	57.1%			
Requiring Push #	24	27	27	26	0	9	1	10	34	7	9	2	4	4	11	5	0	4	3	2	1	3	3	4	11	0	9	4	6	0	4	3	0	2	0	2	0	1	3			265		2	0	2			
% Pushed*:	7.0%	4.0%	7.3%	6.3%	0.0%	1.5%	0.8%	3.7%	6.5%	1.8%	2.8%	0.7%	4.5%	1.4%	3.7%	1.9%	0.0%	2.8%	2.2%	0.8%	0.3%	2.7%	0.8%	0.7%	4.6%	0.0%	1.8%	2.2%	1.7%	0.0%	0.9%	1.7%	0.0%	1.4%	0.0%	0.5%	0.0%	1.4%	1.2%			2.4%		2.1%	0.0%	1.2%			
Requiring Tow #	33	47	31	16	16	45	6	20	15	30	21	47	14	20	22	26	14	15	9	30	29	21	48	72	15	7	32	11	28	15	30	9	8	8	20	32	11	7	25			905		10	15	25			
% Towed*:	9.6%	6.9%	8.4%	3.9%	6.3%	7.7%	4.7%	7.4%	2.9%	7.8%	6.6%	15.8%	15.9%	7.2%	7.3%	9.8%	17.3%	10.5%	6.6%	12.3%	10.0%	19.1%	12.7%	12.0%	6.3%	3.1%	6.5%	6.0%	7.7%	13.8%	6.7%	5.0%	2.8%	5.5%	16.1%	7.8%	9.1%	9.5%	10.2%			8.1%		10.6%	21.7%	15.3%			
Service Rating:	excel> tot>	21	38	43	42	2	36	2	25	52	38	11	17	1	42	28	22	6	13	7	24	27	10	30	47	2	7	44	24	27	6	20	20	17	7	8	60	8	23	15			872		2	12	14		
percent>		95.5%	97.4%	97.7%	95.5%	100.0%	97.3%	100.0%	92.6%	96.3%	92.7%	91.7%	89.5%	100.0%	91.3%	96.6%	100.0%	66.7%	100.0%	87.5%	88.9%	100.0%	100.0%	90.9%	97.9%	100.0%	100.0%	95.7%	92.3%	90.0%	85.7%	90.9%	95.2%	94.4%	87.5%	100.0%	98.4%	88.9%	95.8%	100.0%			94.8%		66.7%	100.0%	93.33%		
Avg. Wait Time (min):	2.5>	5	11	14	21	1	14	1	15	20	14	7	9	0	19	13	14	0	5	4	10	13	5	13	20	2	2	20	9	14	0	8	12	9	3	3	34	2	15	8			389		0	2	2		42.3%
	7.5>	6	18	19	13	0	15	0	5	13	13	3	7	1	17	8	6	5	5	2	10	7	4	12	11	0	1	13	7	8	5	8	3	2	1	15	4	4	5			279		3	5	8		30.3%	
	15>	7	4	6	7	0	5	0	4	11	9	0	2	0	7	6	1	1	3	1	4	6	0	7	13	0	4	11	6	3	2	2	4	5	3	1	9	2	1	2			159		0	5	5		17.3%
	25>	2	6	4	3	1	3	0	2	10	5	2	1	0	2	1	2	0	1	3	1	1	0	3	0	0	1	4	5	0	4	1	0	0	1	3	1	3	0	7			78		0	0	0		8.5%
	over 30>	2	0	1	0	0	0	1	1	0	0	0	0	0	1	0	0	1	0	0	0	0	1	1	0	0	0	1	0	0	0	0	0	1	0	2	0	0	1	0			15		0	0	0		1.6%
	Total	22	39	44	44	2	37	2	27	54	41	12	19	1	46	29	22	9	13	8	27	27	10	33	48	2	7	46	26	30	7	22	21	18	8	8	61	9	24	15			920		3	12	15		100%
	Avg.....	15.1	9.6	9.7	7.5	13.8	8.0	31.3	9.1	10.4	9.6	7.5	6.8	7.5	8.5	8.0	5.5	18.1	7.3	8.1	8.7	7.4	6.8	8.7	9.6	2.5	10.4	8.6	10.2	8.8	9.6	9.5	9.4	10.0	8.4	21.9	6.7	10.0	9.1	5.8			9.0		7.5	9.8	9.3		
Avg. Asst/Hr/Trk:		0.7	1.1	1.0	0.8	0.5	0.9	1.2	0.7	0.7	0.6	0.6	0.8	0.2	0.6	0.8	0.6	0.9	0.4	0.7	0.7	0.4	0.8	1.1	0.7	1.8	1.0	0.7	0.8	0.7	1.4	0.7	1.0	0.6	1.0	1.3	0.9	0.5	0.8			0.8		0.6	0.5				
# of trucks(peak hr.)		3	2	2	3	3	4	4	2	4	3	2	1	2	2	2	1	1	1	2	3	2	3	3	2	2	2	3	2	2	1	2	2	2	2	2	1	2	3	3			3		1	1			
Monthly Truck Hours		480	610	350	510	450	652	100	350	670	640	480	350	100	450	347	320	120	144	294	320	420	240	480	498	320	120	450	240	420	140	288	260	270	240	120	288	130	140	288			13089		146	147			
Vehicle Location		#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035	#036	#037	TOTAL	%</							