



BAY AREA FREEWAY SERVICE PATROL STATISTICS
(Mar. 2007)



Problem Type:	BEATS																																			TOTAL	%		
	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#018	#019	#020	#021	#022	#023	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035				
• Mechanical Problem	47	105	70	91	52	116	11	13	63	39	70	63	10	29	29	39	13	28	47	64	23	42	96	43	65	26	41	25	48	29	16	31	14	40	5	1543	14.0%		
• Flat Tire	47	142	49	73	64	148	50	27	91	67	42	59	21	56	27	99	11	10	44	71	28	70	110	64	71	61	55	16	57	35	25	37	19	68	20	1934	17.6%		
• Out of Gas	40	73	48	48	43	73	10	20	47	40	65	37	5	36	17	60	19	9	26	60	15	30	50	31	64	33	22	10	38	34	17	29	6	37	12	1204	11.0%		
• Overheat	26	19	15	16	9	23	6	11	20	22	9	6	1	6	5	26	4	7	11	16	6	11	24	13	27	12	14	6	14	12	11	6	1	8	1	424	3.9%		
• Traffic Collision	30	63	35	38	30	54	5	5	59	72	37	36	17	31	28	23	11	4	23	62	21	44	49	40	35	17	31	5	19	18	3	22	5	25	7	1004	9.1%		
• Dead Battery	5	17	6	10	8	3	1	1	9	8	4	4	0	7	3	18	4	3	3	6	3	2	9	4	11	15	7	5	4	1	1	0	4	4	0	190	1.7%		
• Abandoned Vehicle	43	55	44	88	61	63	8	7	67	87	31	22	9	27	20	40	10	10	31	58	10	42	49	45	101	32	51	9	50	18	27	37	8	28	7	1295	11.8%		
• In-lane Hazard	20	14	4	40	35	33	10	7	62	24	1	42	13	11	10	5	0	5	12	16	17	14	59	14	36	14	8	5	11	8	5	5	1	24	2	587	5.3%		
• Other	44	30	42	50	47	88	25	20	46	15	7	13	9	19	12	0	0	42	27	32	5	21	26	12	17	27	7	17	71	10	1	29	6	86	4	907	8.2%		
• Assist FSP Beat Partner	23	1	5	2	4	0	0	0	12	19	0	5	0	4	0	0	0	0	0	0	2	5	0	4	0	1	3	0	4	2	0	1	0	0	0	0	97	0.9%	
• Provided Transportation	0	0	3	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	2	0	0	0	16	11	0	0	0	5	0	0	0	0	0	0	1	0	39	0.4%	
• Unable To Locate	18	16	0	9	21	0	0	1	13	18	0	2	2	1	2	4	5	0	6	9	3	5	3	1	6	12	1	0	16	3	4	2	0	2	0	185	1.7%		
• Refused FSP Service	7	1	9	16	25	3	0	1	10	17	51	3	3	3	0	0	0	5	1	24	4	1	4	0	6	0	11	5	19	26	12	0	1	14	7	289	2.6%		
• Cancelled Assignment	10	0	1	0	13	0	0	0	9	4	0	3	2	1	0	4	0	1	11	8	0	5	1	0	8	0	0	0	8	2	0	7	0	5	0	103	0.9%		
• Drive-Off	6	3	14	51	48	85	5	1	15	22	25	16	10	42	9	1	6	17	19	66	7	20	4	13	80	0	31	3	100	16	8	21	4	21	8	797	7.2%		
• Help Enroute	19	0	15	20	11	8	0	0	54	19	27	11	2	27	1	11	9	1	21	6	2	34	2	10	12	8	21	2	13	0	11	15	3	2	0	397	3.6%		
TOTAL.....	385	539	360	552	471	697	131	114	577	473	369	322	104	301	163	330	92	142	284	498	146	362	497	294	539	258	308	108	472	214	141	242	72	365	73	10,995	100%		
% Involving																																				57.3%			
People:	50.6%	77.7%	61.9%	50.0%	43.7%	59.8%	63.4%	67.5%	50.1%	52.4%	61.5%	63.7%	51.9%	54.8%	66.9%	80.3%	67.4%	43.0%	54.2%	56.0%	65.8%	55.0%	68.0%	66.3%	50.6%	63.6%	55.2%	62.0%	38.1%	60.3%	51.8%	51.7%	68.1%	49.9%	61.6%	57.3%			
Requiring Push #	14	62	1	23	1	3	1	9	34	4	18	1	1	10	5	8	0	9	0	6	3	4	13	6	12	5	6	0	6	4	3	9	0	2	0	283			
% Pushed:	3.6%	11.5%	0.3%	4.2%	0.2%	0.4%	0.8%	7.9%	5.9%	0.8%	4.9%	0.3%	1.0%	3.3%	3.1%	2.4%	0.0%	6.3%	0.0%	1.2%	2.1%	1.1%	2.6%	2.0%	2.2%	1.9%	1.9%	0.0%	1.3%	1.9%	2.1%	3.7%	0.0%	0.5%	0.0%	2.6%			
Requiring Tow #	64	63	62	34	39	15	7	13	19	37	25	93	22	20	27	32	17	4	26	28	24	49	100	25	35	21	33	19	38	13	3	6	9	34	3	1,059			
% Towed:	16.6%	11.7%	17.2%	6.2%	8.3%	2.2%	5.3%	11.4%	3.3%	7.8%	6.8%	28.9%	21.2%	6.6%	16.8%	9.7%	18.5%	2.8%	9.2%	5.6%	16.4%	13.5%	20.1%	8.5%	6.5%	8.1%	10.7%	17.6%	8.1%	6.1%	2.1%	2.5%	12.5%	9.3%	4.1%	9.6%			
Service Rating:																																				575			
excel->tot:	36	19	4	12	30	5	2	9	35	38	6	4	0	5	24	21	0	12	20	33	17	13	21	9	87	1	9	15	6	34	6	24	3	11	4	588			
percent:	97.3%	95.0%	100.0%	100.0%	96.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	95.2%	94.3%	100.0%	92.9%	100.0%	100.0%	96.7%	100.0%	100.0%	93.8%	100.0%	94.4%	100.0%	100.0%	100.0%	100.0%	100.0%	97.8%		
Avg. Wait Time (min):																																				251			
2.5->	12	8	2	6	12	4	1	4	17	21	2	1	0	3	14	11	0	4	8	11	8	9	4	11	7	30	0	5	8	3	22	0	5	1	4	2	251	42.8%	
7.5->	8	8	1	3	10	1	1	4	9	6	1	1	0	0	3	3	0	4	7	9	4	6	5	2	42	1	2	5	2	11	4	10	0	4	0	177	30.2%		
15->	9	2	0	0	7	0	0	0	3	5	1	0	0	2	5	4	0	3	4	8	4	3	0	13	0	0	2	1	2	1	6	0	3	1	92	15.7%			
25->	6	1	1	3	2	0	0	1	5	5	1	2	0	0	2	1	0	1	1	3	1	1	2	0	5	0	1	0	1	0	3	2	0	0	51	8.7%			
over 30->	2	1	0	0	0	0	0	0	1	1	1	0	0	0	0	2	0	0	1	3	0	0	0	0	0	0	0	1	1	0	0	1	0	0	0	16	2.7%		
Total	37	20	4	12	31	5	2	9	35	38	6	4	0	5	24	21	0	12	21	34	17	14	21	9	90	1	9	16	6	36	6	24	3	11	4	587	100%		
Avg....	13.4	9.8	9.4	9.4	8.4	3.5	5.0	7.2	9.7	9.4	18.8	15.0																										9.5	
Avg. AsstHr/Trk:	0.7	0.8	1.0	0.9	1.0	1.0	1.0	0.3	0.8	0.7	0.7	0.9	0.2	0.6	0.4	0.9	0.7	0.8	0.8	1.1	0.6	0.7	0.9	0.8	1.1	1.0	0.7	0.7	1.5	0.6	0.5	0.9	0.5	1.2	0.5	0.8	Avg.		
# of trucks(peak hr.)	3	2	2	3	3	4	4	2	4	3	2	1	2	2	2	1	1	2	3	2	3	3	2	3	2	3	2	2	1	2	2	1	2	3					
Monthly Truck Hours	519	662	352	552	495	704	110	376	728	704	528	352	134	486	372	352	132	162	352	462	264	528	543	352	495	264	154	154	318	286	288	264	132	318	143	13037			
																																				100%			
Vehicle Location																																				948			
• In-Lane	54	43	13	84	53	53	9	12	76	59	5	62	22	25	21	12	4	8	27	31	27	44	46	17	32	11	13	5	12	10	7	9	0	37	5	948	8.6%		
• Right Shoulder	274	439	287	361	303	569	103	90	376	340	309	218	70	245	121	285	72	131	229	369	102	273	345	197	397	217	228	93	359	171	111	181	70	295	60	8290	75.4%		
• Left Shoulder	22	11	25	14	19	21	8	2	58	37	6	19	8	9	6	15	5	0	20	10	6	23	68	30	45	16	24	6	30	6	6	17	1	10	3	606	5.5%		
• On-Ramp/Off-Ramp	35	46	35	93	96	54	11	10	67	37	49	23	4	22	15	18	11	3	8	88	11	22	38	50	65	14	43	4	71	27	17	35	1	23	5	1151	10.5%		
Total	385	539	360	552	471	697	131	114	577	473	369	322	104	301	163	330	92	142	284	498	146	362	497	294	539	258	308	108	472	214	141	242	72	365	73	10995	100%		
Service Rating by Motorists																																				575			