



BAY AREA FREEWAY SERVICE PATROL STATISTICS
(Feb. 2007)

Problem Type:	BEATS																																			TOTAL	%	
	#001	#002	#003	#004	#005	#006	#06A	#007	#008	#009	#010	#011	#11A	#012	#013	#014	#015	#016	#018	#019	#020	#021	#022	#023	#025	#026	#027	#028	#029	#030	#031	#032	#033	#034	#035			
Mechanical Problem	37	115	54	65	35	140	17	12	43	59	48	51	8	26	28	19	8	9	33	40	16	46	102	27	53	16	29	14	30	26	17	24	13	48	1	1309	14.5%	
Flat Tire	40	134	47	56	44	118	24	21	48	50	35	49	15	53	22	58	3	6	42	45	18	60	80	51	53	43	34	9	34	23	20	22	10	48	20	1435	15.9%	
Out of Gas	30	50	47	42	37	56	16	18	36	33	40	26	11	28	17	59	16	4	18	38	11	29	35	19	54	36	20	15	17	19	14	22	13	23	9	958	10.6%	
Overheat	22	25	13	13	10	22	5	12	12	7	5	3	4	13	8	21	1	4	11	10	2	6	18	16	17	4	9	3	13	6	4	3	1	13	1	337	3.7%	
Traffic Collision	22	53	43	47	26	58	8	4	77	59	37	36	18	28	21	32	11	7	22	53	14	24	35	23	38	15	23	8	30	19	4	31	6	18	4	954	10.6%	
Dead Battery	3	12	10	4	5	6	2	4	13	7	3	4	1	5	3	18	0	0	3	6	0	3	8	5	2	11	2	1	9	2	0	1	0	5	0	158	1.8%	
Abandoned Vehicle	22	53	28	66	39	46	5	5	61	64	26	23	2	35	10	31	12	3	18	59	5	29	44	30	83	30	35	13	31	16	24	23	17	28	7	1023	11.3%	
In-lane Hazard	28	11	7	36	30	19	5	14	34	20	1	40	10	19	7	3	0	5	9	10	4	14	22	11	27	16	7	9	9	13	2	11	2	19	2	476	5.3%	
Other	20	26	36	27	50	47	20	19	43	13	3	15	11	18	10	1	1	24	23	24	4	34	32	8	11	27	9	12	56	14	3	22	4	44	1	712	7.9%	
Assist FSP Beat Partner	24	0	2	2	1	0	1	0	2	21	0	12	0	3	0	1	0	0	0	4	0	3	4	3	1	0	1	0	2	1	1	3	0	1	0	93	1.0%	
Provided Transportation	0	0	2	1	2	0	0	0	0	0	2	0	1	0	2	0	1	0	0	0	0	0	0	0	2	0	2	0	4	0	0	2	1	0	0	1	30	0.3%
Unable To Locate	19	14	0	2	13	0	0	0	16	12	0	3	3	5	4	2	5	0	1	8	0	4	5	6	2	11	10	5	1	12	5	1	4	0	5	0	172	1.9%
Refused FSP Service	6	0	6	19	14	1	0	1	13	13	36	3	0	4	0	0	0	5	0	19	6	0	1	2	8	0	6	5	15	18	8	0	0	12	11	232	2.6%	
Cancelled Assignment	9	0	0	2	10	1	0	0	0	3	6	0	2	1	4	0	1	0	2	6	7	0	2	1	0	2	0	1	2	9	0	1	8	0	1	0	81	0.9%
Drive-Off	10	9	17	44	36	70	6	0	17	21	26	14	5	20	5	1	6	9	17	69	6	13	11	22	53	0	25	5	70	10	3	27	2	28	2	679	7.5%	
Help Enroute	16	1	19	10	10	5	0	2	45	24	15	6	4	32	8	10	11	0	13	0	3	32	7	15	13	5	18	1	9	0	17	13	3	0	1	368	4.1%	
TOTAL.....	308	503	331	436	362	589	109	112	463	411	275	288	93	295	143	258	74	78	216	392	89	299	411	234	428	213	228	98	346	174	120	214	71	294	62	9,017	100%	
% Involving																																						
People:	50.0%	77.3%	64.7%	52.1%	43.4%	67.9%	66.1%	63.4%	49.5%	52.3%	61.1%	58.7%	61.3%	51.9%	69.2%	80.2%	52.7%	38.5%	59.7%	49.0%	68.5%	56.2%	67.6%	60.3%	50.7%	58.7%	51.3%	51.0%	38.4%	54.6%	49.2%	48.1%	60.6%	52.7%	56.8%		57.1%	
Requiring Push #	15	56	1	38	2	5	0	8	24	10	11	8	0	8	9	8	1	9	3	5	4	4	6	5	2	9	6	1	5	3	2	14	0	2	0	284	3.1%	
% Pushed:	4.9%	11.1%	0.3%	8.7%	0.6%	0.8%	0.0%	7.1%	5.2%	2.4%	4.0%	2.8%	0.0%	2.7%	6.3%	3.1%	1.4%	11.5%	1.4%	1.3%	4.5%	1.3%	1.5%	2.1%	0.5%	4.2%	2.6%	1.0%	1.4%	1.7%	1.7%	6.5%	0.0%	0.7%	0.0%		3.1%	
Requiring Tow #	53	59	61	25	33	29	7	10	20	47	10	80	19	16	18	23	9	2	19	29	14	37	88	13	25	23	21	16	18	20	5	5	10	41	3	908	10.1%	
% Towed:	17.2%	11.7%	18.4%	5.7%	9.1%	4.9%	6.4%	8.9%	4.3%	11.4%	3.6%	27.8%	20.4%	5.4%	12.6%	8.9%	12.2%	2.6%	8.8%	7.4%	15.7%	12.4%	21.4%	5.6%	5.8%	10.8%	9.2%	16.3%	5.2%	11.5%	4.2%	2.3%	14.1%	13.9%	4.8%		10.1%	
Service Rating:																																						
excel> tot>	31	14	2	7	37	8	0	17	41	37	6	9	2	4	30	23	3	5	17	21	31	12	16	8	48	1	7	19	5	18	12	34	4	23	4	556	6.2%	
percent>	96.9%	100.0%	100.0%	100.0%	90.2%	88.9%	100.0%	100.0%	97.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	94.4%	91.3%	96.9%	92.3%	94.1%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	85.7%	80.0%	94.4%	100.0%	100.0%	100.0%		96.2%
Avg. Wait Time (min):																																						
2.5->	13	9	2	2	12	5	0	8	14	12	0	6	1	1	11	10	2	3	9	6	22	4	4	4	15	0	4	9	3	9	6	10	2	11	0	229	39.6%	
7.5->	7	3	0	2	17	2	0	5	10	11	3	1	1	11	7	1	1	4	6	7	4	7	1	20	1	2	6	2	7	5	12	1	8	2	178	30.8%		
15->	5	2	0	3	7	1	0	2	12	11	2	2	0	1	7	4	0	1	3	8	2	3	5	2	11	0	1	2	0	3	4	8	1	4	1	118	20.4%	
25->	7	0	0	0	3	0	0	1	3	3	0	0	0	1	2	0	0	0	2	3	1	2	0	0	3	0	0	1	0	2	0	5	0	0	1	41	7.1%	
over 30->	0	0	0	0	2	1	0	1	2	1	1	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	1	0	0	0	1	0	0	0	12	2.1%	
Total	32	14	2	7	41	9	0	17	41	38	6	9	2	4	30	23	3	5	18	23	32	13	17	8	49	1	7	19	5	21	15	36	4	23	4	578	100%	
Avg....	10.5	5.4	2.5	9.3	11.2	11.4		10.1	11.8	10.9	18.8	5.8	5.0	12.5	8.0	8.2	4.2	6.0	8.2	11.1	5.1	10.4	11.6	13.4	8.7	7.5	5.7	9.6	4.5	8.1	7.5	11.7	6.9	6.4	13.8		9.4	
Avg. AsstHr/Trk:	0.5	0.7	0.9	0.7	0.7	0.8	0.9	0.3	0.6	0.6	0.5	0.8	0.2	0.6	0.4	0.7	0.6	0.4	0.6	0.8	0.3	0.6	0.8	0.7	0.9	0.8	0.5	0.6	1.1	0.5	0.4	0.8	0.5	0.9	0.4	0.6	Avg.	
# of trucks(peak hr.)	3	2	2	3	3	4	4	2	4	3	3	2	1	2	2	2	1	1	2	3	2	3	3	2	3	2	2	2	1	2	2	2	2	1	2	3		
Monthly Truck Hours	457.5	581	316	486	439.5	620	95	334	638	608	456	316	113	429	331	304	114	138	304	399	228	456	475.5	304	427.5	228	139	133	276	247	258	228	114	276	123.5	11393		
Vehicle Location																																						
In-Lane	56	35	20	64	38	34	2	20	57	35	3	67	16	25	23	22	6	12	20	22	7	23	26	14	34	19	14	9	14	17	3	14	1	21	5	798	8.9%	
Right Shoulder	197	425	252	320	231	509	92	76	303	303	237	203	64	241	106	206	52	65	177	286	67	242	306	141	307	175	160	74	231	127	98	153	63	248	53	6790	75.3%	
Left Shoulder	30	7	16	3	24	15	4	1	45	32	6	5	5	12	2	11	6	0	14	11	3	9	39	17	37	8	18	9	22	13	12	13	6	6	0	461	5.1%	
On-Ramp/Off-Ramp	25	36	43	47	67	31	11	15	58	41	29	13	8	17	12	19	10	1	5	73	12	25	40	62	50	11	36	6	79	17	7	34	1	19	4	964	10.7%	
Total	308	503	331	434	360	589	109	112	463	411	275	288	93	295	143	258	74	78																				