



**BAY AREA FREEWAY SERVICE PATROL STATISTICS**  
(Feb. 2010)

Problem Type:	BEATS																																					TOTAL	%
	#001	#002	#003	#004	#005	#006	#008	#009	#010	#011	#012	#013	#014	#015	#016	#017	#018	#019	#020	#021	#022	#023	#024	#025	#026	#027	#028	#029	#030	#031	#032	#034	#035	#036	#037				
* Mechanical Problem	39	72	47	36	21	55	39	68	46	39	25	43	35	28	45	20	33	18	12	22	35	15	6	31	35	84	17	24	26	24	17	26	12	10	16	1121	12.1%		
* Flat Tire	35	66	51	43	30	92	54	71	48	56	28	37	67	15	9	17	47	35	11	51	64	25	11	23	36	60	15	34	29	32	21	34	14	11	18	1290	13.9%		
* Out of Gas	31	42	18	26	20	57	26	38	34	28	24	26	36	21	3	7	30	22	3	19	28	15	7	31	17	30	13	23	11	6	15	16	6	5	13	747	8.1%		
* Overheat	32	17	9	5	5	20	13	9	17	6	7	17	21	9	1	5	11	9	1	6	11	4	7	9	8	24	1	12	4	6	0	2	2	4	4	318	3.4%		
* Traffic Collision	10	41	34	25	26	26	46	40	20	36	16	10	14	12	4	10	17	19	9	17	27	8	5	12	10	19	6	6	12	1	17	8	4	2	20	589	6.4%		
* Dead Battery	5	3	7	5	3	10	8	18	8	4	4	3	9	1	2	8	6	11	2	8	6	3	1	7	6	5	0	4	4	0	3	7	0	3	0	174	1.9%		
* Abandoned Vehicle	14	36	18	40	14	18	51	42	26	8	24	18	17	17	1	92	21	22	0	11	38	18	17	65	15	27	14	19	4	16	20	15	14	6	14	792	8.6%		
* In-lane Hazard	26	37	54	63	35	43	45	49	21	75	16	32	6	19	8	18	19	22	7	50	55	14	4	26	17	49	11	8	11	2	6	15	6	8	15	892	9.6%		
* Other	56	64	32	18	29	205	24	40	13	12	14	19	14	13	4	9	43	8	4	25	76	8	17	34	10	174	23	4	5	2	70	1	2	18	1113	12.0%			
* Assist FSP Beat Partner	0	4	0	0	3	40	6	10	0	0	0	1	0	1	0	1	0	3	0	2	38	2	0	0	1	8	0	0	1	1	0	5	0	0	2	129	1.4%		
* Provided Transportation	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	1	0	0	0	0	0	0	0	0	9	0	1	0	0	0	0	0	0	0	0	9	0.2%		
* Unable To Locate	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.1%		
* Refused FSP Service	0	8	0	12	20	14	5	5	21	6	0	2	0	1	1	1	0	5	2	2	15	5	0	7	2	1	0	5	7	2	16	2	0	1	1	169	1.8%		
* Drive-Off	8	44	20	6	48	125	14	22	19	2	8	20	3	21	3	5	25	18	0	18	31	29	13	30	7	11	4	62	5	6	16	6	7	1	14	671	7.2%		
* Help Enroute	28	18	23	20	15	35	48	25	44	13	24	23	1	11	2	10	12	13	0	22	6	16	11	26	13	3	0	19	1	10	0	18	1	15	22	548	5.9%		
* No Service	8	1	32	3	27	7	3	15	7	1	1	15	2	0	3	54	2	10	0	0	199	5	0	9	0	155	9	1	10	3	8	13	42	0	33	677	7.3%		
<b>TOTAL</b>	<b>292</b>	<b>453</b>	<b>345</b>	<b>302</b>	<b>296</b>	<b>748</b>	<b>382</b>	<b>452</b>	<b>333</b>	<b>286</b>	<b>192</b>	<b>267</b>	<b>225</b>	<b>170</b>	<b>86</b>	<b>257</b>	<b>267</b>	<b>215</b>	<b>51</b>	<b>253</b>	<b>628</b>	<b>167</b>	<b>99</b>	<b>319</b>	<b>177</b>	<b>651</b>	<b>113</b>	<b>240</b>	<b>129</b>	<b>114</b>	<b>141</b>	<b>237</b>	<b>109</b>	<b>68</b>	<b>193</b>	<b>9257</b>	<b>100%</b>		
<b>% Involving</b>																																							
People:	52.1%	53.2%	48.1%	46.4%	35.5%	34.8%	48.7%	54.0%	52.0%	59.1%	54.2%	50.9%	80.9%	50.6%	74.4%	26.1%	53.9%	53.0%	74.5%	48.6%	27.2%	41.9%	37.4%	35.4%	63.3%	34.1%	46.0%	42.9%	66.7%	60.5%	51.8%	39.2%	34.9%	51.5%	36.8%	45.8%			
<b>Requiring Push #</b>	20	7	12	32	5	4	12	24	11	11	7	2	3	0	5	6	2	3	0	6	1	3	1	4	8	13	1	0	2	2	2	29	1	2	243	2.6%			
% Pushed:	6.8%	1.5%	3.5%	10.6%	1.7%	0.5%	3.1%	3.6%	3.6%	0.7%	1.3%	0.0%	5.6%	2.3%	0.7%	1.4%	0.0%	2.4%	0.2%	1.8%	1.0%	1.3%	4.5%	2.0%	0.9%	0.6%	1.8%	1.4%	0.8%	26.6%	1.5%	1.0%							
<b>Requiring Tow #</b>	6	43	50	21	9	80	37	40	19	76	18	40	43	31	9	11	33	12	13	24	70	13	11	46	20	47	12	19	32	17	6	30	7	11	18	974	10.5%		
% Towed:	2.1%	9.5%	14.5%	7.0%	3.0%	10.7%	9.7%	8.8%	5.7%	26.6%	9.4%	15.0%	19.1%	18.2%	10.5%	4.3%	12.4%	5.6%	25.5%	9.5%	11.1%	7.8%	11.1%	14.4%	11.3%	7.2%	10.6%	7.9%	24.8%	14.9%	4.3%	12.7%	6.4%	16.2%	9.3%	10.5%			
<b>Service Rating:</b>																																							
exceeds 100%	19	18	31	9	29	51	26	36	14	4	11	24	22	10	8	4	41	15	5	20	35	11	3	18	7	34	18	3	9	9	7	21	11	10	9	602	97.6%		
percents	95.0%	100.0%	100.0%	100.0%	100.0%	98.1%	100.0%	97.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	80.0%	100.0%	100.0%	100.0%	100.0%	95.2%	97.2%	84.6%	100.0%	94.7%	100.0%	97.1%	100.0%	100.0%	90.0%	90.0%	100.0%	95.5%	91.7%	90.9%	100.0%	97.6%			
<b>Avg. Wait Time (min):</b>																																							
2.5->	9	6	10	5	14	25	15	7	6	1	4	13	9	1	4	2	20	6	1	10	14	5	0	8	5	17	11	1	6	3	1	10	7	5	3	264	42.8%		
7.5->	4	7	13	2	9	17	7	12	4	1	4	6	6	6	2	2	9	7	3	4	12	5	2	6	0	14	4	0	1	3	2	6	4	4	4	192	31.1%		
15->	7	4	4	2	4	6	2	10	2	1	0	5	3	2	1	0	10	2	1	1	7	1	0	3	1	2	3	1	2	3	1	4	1	2	2	100	16.2%		
25->	0	1	2	0	2	4	1	7	1	1	0	3	1	1	0	2	0	2	0	6	3	2	1	1	1	2	0	0	1	1	2	2	0	0	0	48	7.9%		
over 30->	0	0	2	0	0	0	1	1	0	0	2	0	1	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0	0	0	12	1.9%		
Total	20	18	31	9	29	52	26	37	14	4	11	24	22	10	8	5	41	15	5	21	36	13	3	19	7	35	18	3	10	10	7	22	12	11	9	617	100%		
Avg.:	7.9	8.5	11.4	6.4	7.3	7.3	7.9	13.3	11.4	12.5	16.8	6.4	11.3	10.3	8.1	16.0	7.7	6.5	8.0	10.5	8.5	8.8	13.3	10.3	7.5	6.5	5.7	25.8	7.8	10.0	20.4	8.2	5.2	0.0	7.5	9.0			
<b>Avg. Assmt/Hr/Trk:</b>	0.9	0.8	1.0	0.9	0.7	1.0	0.8	0.7	0.7	0.7	0.6	1.2	1.6	0.6	0.6	0.9	0.9	0.5	0.4	0.6	1.3	0.5	0.9	0.7	0.8	1.6	0.8	0.9	0.5	0.4	0.6	1.9	0.8	0.2	0.7	0.8	Avg.		
<b># of trucks(peak hr.)</b>	2	3	2	2	3	4	3	3	2	2	3	2	2	1	1	2	3	3	1	3	3	2	1	3	2	3	1	2	2	2	2	1	1	1	2	11742			
<b>Monthly Truck Hours</b>	315	581	334	334	427.5	715	486	608	456	429	429	496	304	229	139	286	304	399	114	456	475.5	304	114	427.5	229	400.5	133	276	247	258	229	276	123.5	133	276	11742			
Note:																																							
# of Weekdays: 22																																							
# of Sat. & Sun.: 8																																							
# of Holidays: 1																																							
<b>Vehicle Location</b>																																							
* In-Lane	26	25	39	46	16	32	25	41	15	69	11	13	6	8	13	17	21	12	5	46	38	10	2	12	15	41	3	7	7	2	2	10	6	1	9	651	7.7%		
* Right Shoulder	197	387	231	205	214	609	271	333	250	176	141	215	193	141	70	224	217	169	37	169	399	121	80	240	133	376	89	210	101	97	118	202	75	58	147	6895	81.3%		
* Left Shoulder	12	7	12	7	31	28	34	18	7	18	3	5	5	3	0	7	10	6	5	11	42	14	5	22	4	24	12	7	11	5	12	9	3	2	10	411	4.8%		
* On-Ramp/Off-Ramp	18	13	32	18	15	34	20	22	20	5	10	6	10	4	0	2	6	7	4	1	5	97	6	7	22	12	86	2	3	2	3	4	21	5	8	529	6.2%		
<b>Total</b>	<b>253</b>	<b>432</b>	<b>314</b>	<b>276</b>	<b>276</b>	<b>703</b>	<b>350</b>	<b>414</b>	<b>292</b>	<b>268</b>	<b>165</b>	<b>239</b>	<b>214</b>	<b>156</b>	<b>83</b>	<b>250</b>	<b>254</b>	<b>194</b>	<b>48</b>	<b>231</b>	<b>576</b>	<b>151</b>	<b>94</b>	<b>292</b>	<b>164</b>	<b>527</b>	<b>106</b>	<b>327</b>	<b>122</b>	<b>106</b>	<b>135</b>	<b>225</b>	<b>105</b>	<b>66</b>	<b>174</b>	<b>8486</b>	<b>100%</b>		
<b>Service Rating by Motorists</b>																																							
* Excellent	19	18	31	9	29	51	26	36	14	4	11	24	22	10	8	4	41	15	5	20	35	11	3	18	7	34	18	3	9	9	7	21	11	10	9	602	97.6%		
* Good	1	0	0	0	0	1	0	1	0	0	0	0	0	0	1	0	0	0	0	1	1	2	0	1	0	1	0	0	1										